

## SUMMARY

Accomplished Lead Project Manager and Information Technology Development Manager possessing excellent project leadership, management, customer service, and business administration skills. Extensive background in management and implementation of Information Technology projects in several industries, including retail, supply chain, and healthcare. Provide vision and leadership by utilizing strategic technology to enhance business missions.

## Expertise Highlights

- Certified Project Manager (PMP/PMI)
- Technical Team Leader-Project Management
- Expertise in SAP BW 7.0 Retail IS
- Data/Business/Systems Analysis
- Data Flow & Process Mapping
- Enterprise Portal & Web Application Development
- Database Design & Management
- Major Software/Systems Implementations
- Strategic Planning - Technology
- Business User Group Training

## Education

UNIVERSITY

**Master of Business Administration,**

STEPHEN F. AUSTIN STATE UNIVERSITY, NACOGDOCHES, TX

**Bachelor of Science, Mathematics-With Honors**

## Professional Experience

19 to Present

### Information Technology Manager

January 2007 to Present

Responsible for managing and leading a project team of 8-10 people in the development, execution and on-going maintenance of SAP Business Intelligence, Enterprise Portals and Web Applications. Handled all recruiting, hiring, annual appraisals, development and budgeting.

### **Key Results:**

- Led the technical development and execution of business intelligence capabilities for SAP Retail IS, the largest IT project in the history of the organization.
- Implementation of business intelligence software for SAP was delivered on-time, within guidelines and budget, and was accepted by the end-users. This analytical tool offers sales data and consumer insights that previously were not accessible.
- Business intelligence lead for a scan based trading initiative that will ultimately provide large levels of savings to the organization. This is one of the key focal areas for the company going forward.
- Developed and executed a solution that simplified business retrieval of information through the SAP Enterprise Portal. Collaborated with the business owners to train end users in application capabilities and have been selected to speak on this success at the 2010 American SAP User Group (ASUG) Annual Conference.
- Responsible for company intranet and Internet applications that serve 12,000 employees in 160 retail locations in three states.
- Provided input into strategic plans for the organization.

**Business to Business e-Commerce Manager**

October 20 to December 20

Focused on initiatives to streamline exchange of information with external organizations. Managed a team of 8-10 people and worked closely with internal clients and service providers to insure objectives were met for all parties.

***Key Results:***

- Implemented business solutions that provided process improvements across the supply chain. Resulting in \$1 million in annual savings to the organization and incremental savings to its partners.
- Led a project team to implement first Internet-facing portal that allowed for more efficient and effective promotion management and negotiations.
- Managed project teams that delivered improved Internet communications and data transmissions with major partners.

**Operating Systems Manager & Senior Analyst**

August 19 to September 20

Managed project teams and provided technical leadership on cross-functional committees. Responsible for providing progress updates and insuring that technical deliveries were on-time and within scope.

***Key Results:***

- Delivered solutions that positively impacted supply chain systems including warehouse management, retail pricing, procurement and transportation.

CORPORATION)

August 19 to August 19

**Group Leader, Consulting**

Responsible for providing consulting services at Health System in  
Worked closely with key client constituents to assess opportunities and recommend solutions that met their needs. Led meetings, gave presentations, worked closely with cross-functional team members, and provided project updates.

***Key Results:***

- Focused on implementation of business systems that resulted in improved patient satisfaction, cost savings and a continuing relationship.
- Led team efforts in the areas of patient accounting, billing, accounts receivables, and appointment scheduling.

**University Teaching Experience**

UNIVERSITY

**Adjunct Faculty, College of**

**2001 – 2003**

- Instructor for the Management Information Systems Interactive Television course for undergraduates. Also responsible for development and instruction of a Database Information Systems course offered through the University

**Presentations**

ANNUAL CONFERENCE

**Orlando, Florida**

- Selected to present "Case Study: Powering Category Management Decision Making at Company with SAP BI 7.0."

## **Professional Certifications and Memberships**

**Certifications:** PMP Certification-Project Management Institute (2005 & 2009)

**Memberships:**

## **Professional Training and Skills**

SAP BW DATA WAREHOUSING

**SAP BW330, Dallas, Texas June 20**

PROJECT MANAGEMENT

**60 Professional Development Units (PDUs) Required for PMP Recertification, 20**

**AGILE Project Management Methodology, March 20**

**RMC Project Management Training, August 20**

**PMI Exam Review, January – March, 20**