AIRWATCH
Installation and Step-by-Step Enrollment for iOS

INFORMATION TECHNOLOGY
THE UNIVERSITY OF TEXAS AT TYLER
This guide covers the installation of the AirWatch Mobile Device Management Agent for all iDevices running iOS.

1. **TAP ON THE APP STORE ICON**
   
   a. Search for the app “Air Watch”
   
   i. You will see the “AirWatch Agent”
ii. Tap the “AirWatch Agent”

iii. Tap Get to begin the installation of “AirWatch Agent”
2. **AFTER THE INSTALLATION, OPEN AIRWATCH AGENT AND FOLLOW THESE STEPS:**
   
a. You will be asked to choose an authentication method. Choose **Email Address**.
b. Type your email address and tap **Next**.
c. You will be prompted for your credentials. Enter your UT Tyler credentials and tap Next.
d. You should now be on the **Device Ownership** page.
   i. Select “Corporate – Dedicated” **IF you do not share** this device with other people in your department.
   OR
   ii. Select “Corporate – Shared” **IF this is a shared device** for a department.
   iii. **IMPORTANT:** Input the Asset Tag for your device and tap **Next.**
e. On the **Secure** screen, tap **Redirect & Enable** to install the AirWatch MDM profile.

Enable Device Management

To enable your device, you will be redirected to Safari and Settings

Why?

- Access your company resource
- Remove company data in the event of loss or theft
3. INSTALL THE AIRWATCH MDM PROFILE

   a. Tap **Install** to begin the profile installation process.
b. Tap **Install** again.
c. Read the profile installation warning, and proceed with the installation by tapping **Install once more**.
d. When prompted, tap **Trust** and the profile install will complete.
e. You should now see a page that tells you the profile is installed. Tap **Done** to continue.
f. Congratulations – you are finished. Tap **Done** to finish.

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Authentication Complete

• You will receive company resources and settings assigned to your device by your IT department
• You will receive a notification if further action is required
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4. **OPEN AIRWATCH AGENT APP**

   a. A successfully enrolled agent will look like this.

   ![Image of successfully enrolled agent](image)

   - **Matt's iPad**
     - iPad 2nd Gen
     - iOS - 8.3
     - Device Enrolled
     - Connectivity Normal