

AUGUST 12, 2015



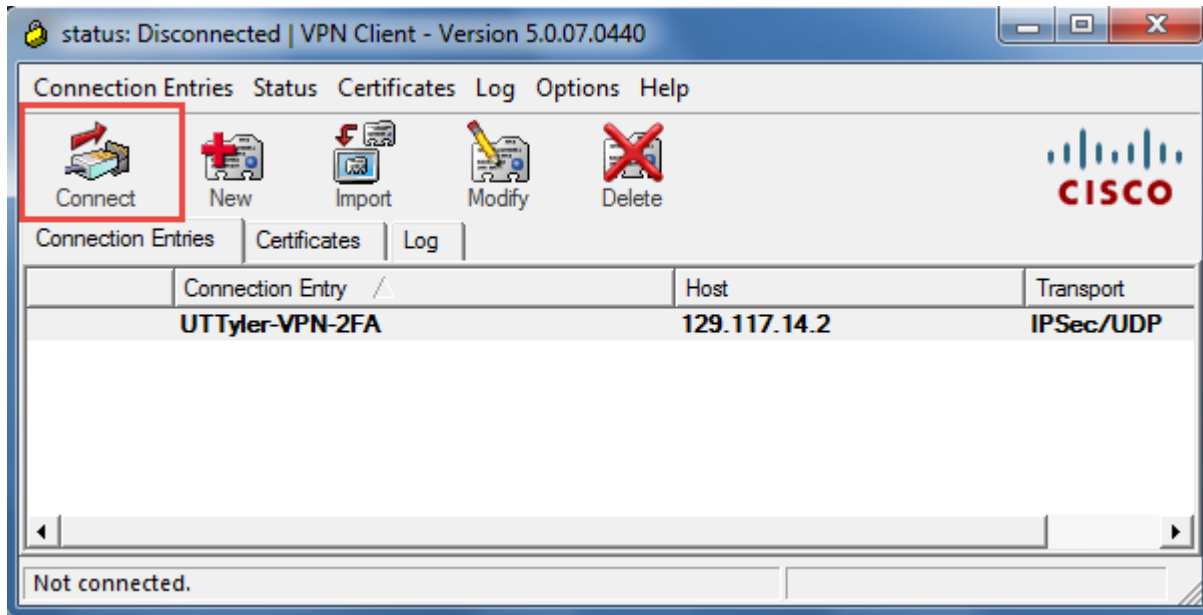
TWO-FACTOR AUTHENTICATION  
LOGIN TO VPN

INFORMATION TECHNOLOGY  
THE UNIVERSITY OF TEXAS AT TYLER

## HOW TO LOGIN AFTER ENROLLING YOUR DEVICE

When you next login from on or off campus to VPN, you will be prompted to use two-factor authentication.

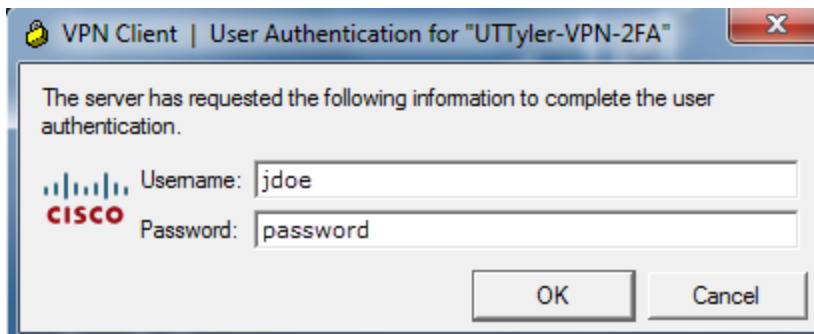
### 1. CONNECT TO VPN



### 2. WAYS TO AUTHENTICATE

**OPTION 1:** Login with your regular **username** and **password**

When you submit your login information, an authentication request is automatically sent to you via push to the **Duo Mobile** app.



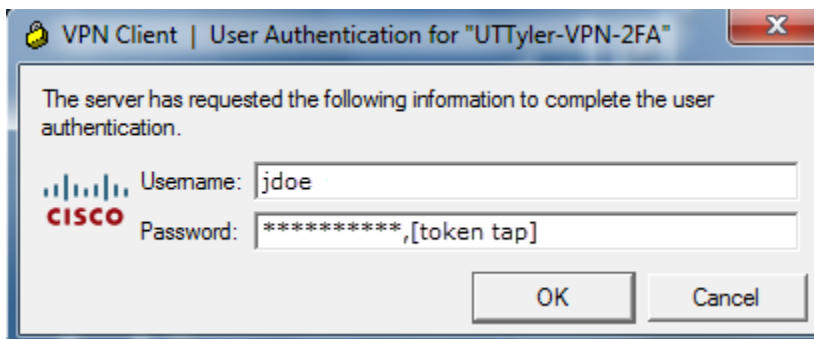
**OPTION 2:** Login using a **token**

**Step 1:**

- Plug in the token in the USB port. You will know the token is plugged in correctly if the token has a green light

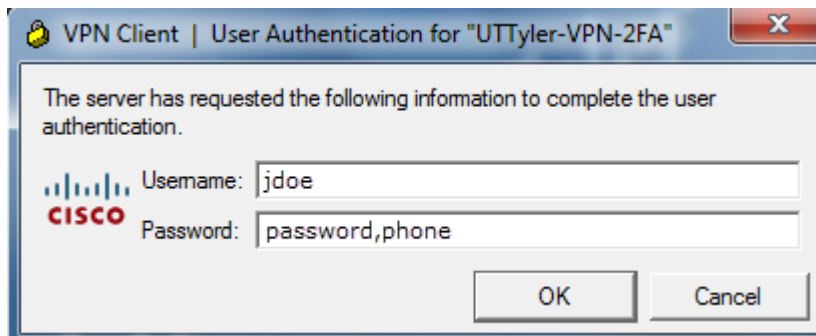
**Step 2:**

- Enter your username and regular password followed by comma (",")
- Touch the token that is plugged into the USB port
- A series of numbers will be added after the comma (",") and you will be logged in



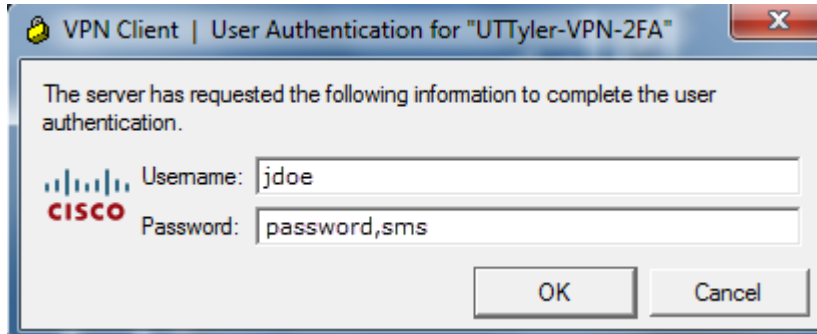
**OPTION 3:** Login with **username** and **password,phone**

- Enter your username and regular **password followed by comma (",") and the word "phone" (NOT your phone number)**
- You will receive a phone callback
- Click any key once you answer the phone

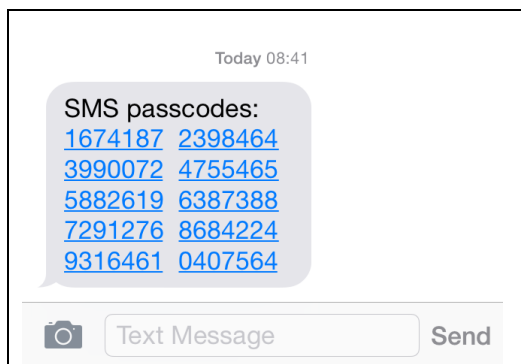


**OPTION 4:** Login with **username** and **password,sms**

- Enter your username and regular **password followed by comma (",") and the word "sms"**



- You will get a text message with a batch of SMS codes



- **Your login will fail** – login again with your password and one of the new passcodes

**Example:** password,1674187

