



Health Services Research Methods

Spring 2025 Syllabus

HPEM 6320 Health Services Research Methods Credit Hours: 3

Semester: Spring

Year: 2025

Class Days/Times: Monday 6-9pm Optional Synchronous sessions

Location: Online

Course Information

The Health Services Research Methods Course (HPEM 6320) is a course on a hybrid schedule but fully online where the first week is synchronous then the following is asynchronous.

Course description

Healthcare professionals benefit from having the knowledge and skills necessary to make informed decisions regarding health services. This course is intended to introduce the foundation of knowledge and skills students need to understand the conceptual and methodological issues of health research methods. Topics include but are not limited to: study conceptualization; research question and hypothesis formation; fundamentals of sampling, observation and measurement; research design and operationalization; secondary data analysis widely used in empirical health services research; interpreting research literature; and the capacity to translate knowledge into action.

Instructor Information

Dr. Jessica Escareno, PhD, MPH	Jessica.escareno@uthct.edu
Room 243, Building H: Office Hours by appointment	903-877-7397

Dr. Theresa Byrd, DrPH	theresa.byrd@uttyler.edu
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Course Goals

The overall goal of this course is to learn the necessary steps on how to conduct research in health services.

Course Objectives

As a result of this course, you will

1. Identify appropriate areas or issues of concern in health services research (Competencies A.1)
2. Construct appropriate hypotheses and research questions for developing evidence-based health services research (Competencies A.1)



3. Critically read and understand research articles published in peer-reviewed journals (Competencies A.2)
4. Describe the implications of published scientific literature to future research (Competencies A.2)
5. Develop a proposal for a primary research project
6. Apply the appropriate strategies for developing a research problem including literature reviews and methodological assessment (Competencies A.3)
7. Describe the process for conducting ethical health research (Competencies A.3)
8. Determine appropriate observation, data collection, and analysis techniques (Competencies A.3)
9. Use statistical software to manage and analyze data (Competencies A.3)
10. Identify, select, and apply appropriate epidemiological study designs and methods that are appropriate to solve health services research problems (Competencies A.3)
11. Describe relevant validity and reliability issues that impact data management and measurement techniques (Competencies A.3)
12. Describe the different types of research approaches: quantitative, qualitative, and mixed methods analysis (Competencies A.3)
13. Apply appropriate skills to evaluate data and assess research findings (Competencies A.3)
14. Demonstrate professional writing skills (Competencies B.1)
15. Develop professional communication, teamwork, and leadership skills (Competencies C.5)
16. Communicate effectively and persuasively, orally and written, to convey complex concepts in a clear and concise manner (Competencies B.1)

Course Materials

Introduction to Health Research Methods 3rd edition. Jacobsen. A Practical Guide. ISBN: 978-1284197563

Additional required readings will be provided on the learning management system.

Course Assessment/Assignments

Systematic Review: A crucial step in the research process is learning how to effectively conduct a systematic literature review. This is an important strategy as it identifies all prior publications on your chosen topic while also summarizing the current status of the topic. For your first assignment, you will complete a systematic literature review over a topic of your choice that is timely and in the realm of health services research.

CITI Course: The Collaborative Institutional Training Initiative Program is required to complete in order to learn how to effectively and appropriately conduct research in respect to colleges, healthcare institutions, research organizations, government agencies, and research participants to foster integrity and professional advancement. Please click the link (<https://about.citiprogram.org/en/homepage/>) and complete the following programs HIPS, Human Subjects Research, and RCR for Social and Behavioral.

Research Proposal: A variety of funding opportunities are available and learning how to submit a grant funded research proposal is an important step in the research process. For this group assignment, you will select a health services topic and create a proposal for data collection and analysis of new data. The proposal should also include a draft of the university's human subjects review application form.



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Research Proposal Presentation & PowerPoint: You will submit one PowerPoint presentation ready for a conference presentation. I have provided instructions, examples, and outline in module "Instructions". You will give a presentation to the class during our final session.

Outlines & Feedback: Outlines and drafts will be due throughout the semester. Following your submission, I will offer constructive feedback, which will be posted beneath your assignment within the module. This step is crucial in the research process, as having an external perspective review of your ideas and outlines provides valuable guidance, ultimately aiding you in successfully completing the assignment.

Quizzes: Throughout the semester, I will post 5 quizzes to be completed within a week. Be on the lookout for announcements and posts on canvas.

Extra credit: Throughout the semester, opportunities for extra credit will be given. Be on the lookout for posts on your modules.

Discussion boards: For this class, discussion boards will be used to review the course content. In some modules, discussion boards will be used to review the content materials.

Grading Scale

Project	Item	% Of Grade
Project #1	Systematic Review	30%
Project #2	Research proposal + IRB Application Form	30%
Presentation	PowerPoint + Presentation	10%
Outlines/ Drafts & CITI Training	Outlines/drafts+ CITI training certificates	15%
Quizzes	5	15%

Class Policies

Student Resources:

- [UT Tyler Student Accessibility and Resource \(SAR\) Office](#) (provides needed accommodations to students with document needs related to access and learning)
- [UT Tyler Writing Center](#)
- [The Mathematics Learning Center](#)
- [UT Tyler PASS Tutoring Center](#)
- [UT Tyler Supplemental Instruction](#)
- [Upswing \(24/7 online tutoring\) - covers nearly all undergraduate course areas](#)
- [Robert Muntz Library](#) and [Library Liaison](#)
- [Canvas 101](#) (learn to use Canvas, proctoring, Unicheck, and other software)



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- Digital Support Toolkit (for supported courses only. Students are automatically enrolled in the toolkit for supported courses)
- LIB 422 -- Computer Lab where students can take a proctored exam
- [The Career Success Center](#)
- [UT Tyler Testing Center](#)
- [Office of Research & Scholarship Design and Data Analysis Lab](#)

Resources available to UT Tyler Students

- [UT Tyler Counseling Center](#) (available to all students)
- [MySSP App](#) (24/7 access to Student Support Program counseling through phone or chat and online wellness resources available in a variety of languages)
- [Student Assistance and Advocacy Center](#)
- [Military and Veterans Success Center](#) (supports for our military-affiliated students)
- [UT Tyler Patriot Food Pantry](#)
- [UT Tyler Financial Aid and Scholarships](#)
- [UT Tyler Student Business Services](#) (pay or set up payment plans, etc.)
- [UT Tyler Registrar's Office](#)
- [Office of International Programs](#)
- [Title IX Reporting](#)
- [Patriots Engage](#) (available to all students. Get engaged at UT Tyler.)

University Policies and Information

Withdrawing from Class

Students may [withdraw](#) (drop) from this course using the [Withdrawal Portal](#). Withdrawing (dropping) this course can impact your Financial Aid, Scholarships, Veteran Benefits, Exemptions, Waivers, International Student Status, housing, and degree progress. Please speak with your instructors, consider your options, speak with your advisor, and visit the One-Stop Service Center (STE 230) or email enroll@uttyler.edu to get a complete review of your student account and the possible impacts to withdrawing. We want you to make an informed decision. UT Tyler faculty and staff are here for you and often can provide additional support options or assistance. Make sure to carefully [read the implications for withdrawing from a course and the instructions](#) on using the [Withdrawal portal](#).

Texas law prohibits students from dropping more than six courses during their entire undergraduate career*. The six courses dropped includes those from other 2-year or 4-year Texas public colleges and universities. Consider the impact withdrawing from this class has on your academic progress and other areas, such as financial implications. We encourage you to consult your advisor(s) and Enrollment Services for additional guidance. **CAUTION #1:** Withdrawing before census day does not mean you get a full refund. Please see the [Tuition and Fee Refund Schedule](#). **CAUTION #2:** All international students must check with the [Office of International Programs](#) before withdrawing. All international students are required to enroll full-time for fall and spring terms. **CAUTION #3:** All UT Tyler Athletes must check with the Athletic Academic Coordinator before withdrawing from a course. **CAUTION #4:** All veterans or military-affiliated students should consult with the [Military and Veterans Success Center](#).



* Students who began college for the first time before 2007 are exempt from this law.

Artificial Intelligence Statement

UT Tyler is committed to exploring and using artificial intelligence (AI) tools as appropriate for the discipline and task undertaken. We encourage discussing AI tools' ethical, societal, philosophical, and disciplinary implications. All uses of AI should be acknowledged as this aligns with our commitment to honor and integrity, as noted in UT Tyler's Honor Code. Faculty and students must not use protected information, data, or copyrighted materials when using any AI tool. Additionally, users should be aware that AI tools rely on predictive models to generate content that may appear correct but is sometimes shown to be incomplete, inaccurate, taken without attribution from other sources, and/or biased. Consequently, an AI tool should not be considered a substitute for traditional approaches to research. You are ultimately responsible for the quality and content of the information you submit. Misusing AI tools that violate the guidelines specified for this course is considered a breach of academic integrity. The student will be subject to disciplinary actions as outlined in UT Tyler's Academic Integrity Policy. For this course, **AI is not permitted in this course at all**. The work submitted by students in this course will be generated by themselves. This includes all process work, drafts, brainstorming artifacts, editing, and final products. This extends to group assignments where students must collaboratively create the project. Any instance of the following constitutes a violation of UT Tyler's Honor Code: a student has another person/entity do any portion of a graded assignment, which includes purchasing work from a company, hiring a person or company to complete an assignment or exam, using a previously submitted assignment and/or using AI tools (such as ChatGPT).

Final Exam Policy

Final examinations are administered as scheduled. If unusual circumstances require that special arrangements be made for an individual student or class, the Dean of the appropriate college, after consultation with the faculty member involved, may authorize an exception to the schedule. Faculty members must maintain student final examination papers for a minimum of three months following the examination date.

Incomplete Grade Policy

If a student, because of extenuating circumstances, is unable to complete all of the requirements for a course by the end of the semester, then the instructor may recommend an Incomplete (I) for the course. The "I" may be assigned in place of a grade *only when all of the following conditions are met*: (a) the student has been making satisfactory progress in the course; (b) the student is unable to complete all coursework or final exam due to unusual circumstances that are beyond personal control and are acceptable to the instructor, and (c) the student presents these reasons before the time that the final grade roster is due. The semester credit hours for an Incomplete will not be used to calculate the grade point average.

The student and the instructor must submit an Incomplete Form detailing the work required and the time by which the work must be completed to their respective department chair or college dean for approval. The time limit established must not exceed one year. Should the student fail to meet all of the



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work for the course within the time limit, then the instructor may assign zeros to the unfinished work, compute the course average for the student, and assign the appropriate grade. If a grade has yet to be assigned within one year, then the Incomplete will be changed to an F, or NC. If the course was initially taken under the CR/NC grading basis, this may adversely affect the student's academic standing.

Grade Appeal Policy

Disputes regarding grades must be initiated within sixty (60) days from the date of receiving the final course grade by filing a Grade Appeal Form with the instructor who assigned the grade. A grade appeal should be used when the student thinks the final course grade awarded does not reflect the grades earned on assessments or follow the grading scale as documented in the syllabus. The student should provide the rationale for the grade appeal and attach supporting document about the grades earned. The form should be sent via email to the faculty member who assigned the grade. The faculty member reviews the rationale and supporting documentation and completes the instruction section of the form. The instructor should return the form to the student, even if a grade change is made at this level. If the student is not satisfied with the decision, the student may appeal in writing to the Chairperson of the department from which the grade was issued. In situations where there is an allegation of capricious grading, discrimination, or unlawful actions, appeals may go beyond the Chairperson to the Dean or the Dean's designee of the college from which the grade was issued, with that decision being final. The Grade Appeal form is found in the [Registrar's Form Library](#).

NOTE: The Grade Appeal Form is different from the Application for Appeal form submitted to the Student Appeals Committee, which does not rule on grade disputes as described in this policy.

Disability/Accessibility Services

In accordance with Section 504 of the Rehabilitation Act, Americans with Disabilities Act (ADA) and the ADA Amendments Act (ADAAA), the University of Texas at Tyler offers accommodations to students with learning, physical, and/or psychological disabilities. If you have a disability, including a non-visible diagnosis such as a learning disorder, chronic illness, TBI, PTSD, ADHD, or a history of modifications or accommodations in a previous educational environment, you are encouraged to visit <https://hood.accessiblelearning.com/UTTyler/> and fill out the New Student application. The Student Accessibility and Resources (SAR) office will contact you when your application has been submitted and an appointment with the Assistant Director Student Accessibility and Resources/ADA Coordinator. For more information, including filling out an application for services, please visit the SAR webpage at <https://www.uttyler.edu/disability-services>, the SAR office located in the Robert Muntz Library, LIB 460, email saroffice@uttyler.edu, or call 903.566.7079."

Military Affiliated Students

UT Tyler honors the service and sacrifices of our military-affiliated students. If you are a student who is a veteran, on active duty, in the reserves or National Guard, or a military spouse or dependent, please stay in contact with your faculty member if any aspect of your present or prior service or family situation



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makes it difficult for you to fulfill the requirements of a course or creates disruption in your academic progress. It is important to make your faculty member aware of any complications as far in advance as possible. Your faculty member is willing to work with you and, if needed, put you in contact with university staff who are trained to assist you. The [Military and Veterans Success Center \(MVSC\)](#) has campus resources for military-affiliated students. The MVSC can be reached at MVSC@uttyler.edu or via phone at 903.565.5972.

Students on an F-1 Visa

To remain in compliance with Federal Regulations requirements you must do the following:

- Traditional face-to-face classes: Attend classes on the regular meeting days/times.
- Hybrid Classes: Attend all face-to-face classes convened by the instructor according to the schedule set for your specific course.
- Online course: Only one online course can count toward your full-time enrollment. Students are expected to be fully engaged and meet all requirements for the online course.

Academic Honesty and Academic Misconduct

The UT Tyler community comes together to pledge that "Honor and integrity will not allow me to lie, cheat, or steal, nor to accept the actions of those who do." Therefore, we enforce the [Student Conduct and Discipline policy](#) in the Student Manual Of Operating Procedures (Section 8).

FERPA

UT Tyler follows the Family Educational Rights and Privacy Act (FERPA) as noted in [University Policy 5.2.3](#). The course instructor will follow all requirements to protect your confidential information.

Absence for Official University Events or Activities

This course follows the practices related to [Excused Absences for University Events or Activities](#) as noted in the Catalog.

Absence for Religious Holidays

This course follows the practices related to [Excused Absences for Religious Holy Days as noted in the Catalog](#).

Absence for Pregnant Students

This course follows the requirements of Texas Laws SB 412, SB 459, SB 597/HB 1361 to meet the needs of pregnant and parenting students. Part of the supports afforded pregnant students includes excused absences. Faculty who are informed by a student of needing this support should make a referral to the Parenting Student Liaison. NOTE: Students must work with the Parenting Student Liaison in order to



receive these supports. Students should reach out to the Parenting Student Liaison at parents@uttyler.edu and also complete the [Pregnant and Parenting Self-Reporting Form](#).

Campus Carry

We respect the right and privacy of students who are duly licensed to carry concealed weapons in this class. License holders are expected to behave responsibly and keep a handgun secure and concealed. More information is available at <http://www.uttyler.edu/about/campus-carry/index.php>.

Course Policies:

Communications: Students are responsible for monitoring Canvas Announcements, postings to the Canvas Inbox, and email on a frequent basis. The Patriot account should be used as the primary email account.

Attendance: Regular and punctual attendance is expected. If a student misses a class or lab, the student is responsible for obtaining any information distributed during those times. Make-ups are possible only under certain instances (labs cannot be made up). Arrangements for any make-ups and/or missed labs should be discussed directly with the instructor for that day's class.

Participation: Attendance and participation in class is important. Students will be frequently asked to review concepts and online presentations prior to the scheduled class, so that class time can be used for hands-on activities and work on assignments. Students will often be building Excel, Visio, and simulation models with the Instructor.

Late Work Policy: Assignments are expected to be submitted by the specified deadline. Late submissions will incur the following penalties:

- 1 day late: 10% deduction from the total possible points.
- 2-3 days late: 20% deduction from the total possible points.
- More than 3 days late: Assignments will not be accepted, and a grade of zero will be recorded.

Exceptions to this policy will only be made under extenuating circumstances, such as a documented medical emergency or other significant life events. In such cases, students must notify the instructor as soon as possible to discuss potential accommodations.

Makeup Exam Policy: Makeup exams are generally not offered except in cases of documented emergencies or university-approved absences. If you know in advance that you will miss an exam due to an approved reason, please notify the instructor at least one week prior to the exam to arrange a makeup.

In the event of an emergency on the day of the exam, you must contact the instructor within 24 hours to discuss your situation. Documentation will be required to support your request for a makeup exam.

Please note that makeup exams may differ in format from the original exam and must be completed within one week of the original exam date unless otherwise arranged with the instructor.

Note: The Instructor retains the right to change this syllabus.



Course Calendar

Week/Date	Asynchronous/Synchronous	Topic	Readings	Assignments
1: 1/13	Synchronous	Introduction Research Question Reviewing Literature Specific Aims	Chapters 1-4	Project #1 Research Question Due 1/19
2: 1/20	Asynchronous	Systematic Reviews Citing Sources	Chapters 26 & 36	
3: 1/27	Synchronous	Revising Writing Successful Strategies	Chapters 37 & 38	Outline #1 Due 2/2
4: 2/3	Asynchronous	Grant Proposal Overview of study designs	Chapters 27 & 7	
5: 2/10	Synchronous	Case Series Cross Sectional Case-Control Cohort Experimental Qualitative Correlational Synthesis	Chapter 8-15	Project 1 due 2/16 at 11:59pm
6: 2/17	Asynchronous	Research protocols Ethical considerations Ethical Review and Approval	Chapters 16-18	Project 2 idea + research question due 2/23
7: 2/24	Synchronous	Population Sampling Questionnaire Collecting quantitative data Collecting qualitative data Additional assessments	Chapters 19, 21-24	
8: 3/3	Asynchronous	Secondary Analysis Data Management Sample Size and power	Chapters 25, 28 & 20	Quiz 1
9: 3/10	Synchronous	Descriptive Statistics Comparative Stats Regression Analysis Qualitative Analysis Additional Analysis Tools	Chapters 29-33	Quiz 2
10: 3/17	Spring Break			



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11: 3/24	Asynchronous	Article Structure	Chapter 35	Quiz 3
12: 3/31	Synchronous	Professional Development Coauthoring	Chapters 5 & 6	Quiz 4
13: 4/7	Asynchronous	Posters and Presentations	Chapter 34	Quiz 5
14:4/14	Synchronous	Reasons to Publish Selecting target journals Manuscript Submission Peer Review & Publication	Chapters 39-42	
15: 4/21	Asynchronous	Project 2 Due		
16: 4/28	Synchronous	Group Presentation		
5/6	Final Grade Due			