

Carol Henson, MPA/EHCA, MS, BSN, RN, LBSW-IPR, CCM, CHWI
Senior Executive Director of Clinical Service Lines – Behavioral Health at UT Health Northeast

Biography

Carol Henson is a senior executive director of clinical service lines at UT Health North Campus Tyler, with general oversight for behavioral health services. Her service line includes: acute inpatient care, outpatient clinic services, and training programs in psychiatry and psychology. Over the past 15 years, her additional roles at UT Health North Campus Tyler have included director of case management, director of patient access, and administrative director of primary care services.

Carol has earned three degrees from UT Tyler: Bachelor of Science in Nursing, Executive Health Care Administration – Master of Public Administration, and a Master of Science in Interdisciplinary Studies (Psychology, Sociology, and Criminal Justice). Carol is married to her wonderful husband, Keith and has two sons, Willie and Brandon. Born in Tyler and raised in East Texas most of her life, she is an avid fan of Friday night high school football and Saturday afternoon college games. (“Roll Tide!”) She is also a proud member of Zeta Phi Beta Sorority, Inc., Zeta Kappa Zeta Chapter, which is a community-conscious action organization.

She received her undergraduate degree in social work at Texas College, and was the first member of her family to obtain a bachelor’s degree. She later attended the University of Texas at Tyler where she received a Bachelor of Science in nursing, and Master of Science in interdisciplinary studies. She earned her second master’s degree from the University of Texas at Tyler as part of the inaugural cohort for the masters in public administration, with an emphasis in executive healthcare administration. Carol is a licensed social worker, registered nurse, certified case manager and a Texas-certified community health worker instructor.

Carol values the importance of a hometown education and promotes attending local colleges and universities. Because of her dedication to local education, she was recently featured in *Tyler Today* magazine.

Carol sits on the Smith County Behavioral Health Leadership Team (BHLT) and participates on the State-wide Behavioral Health Council. Both of these efforts are focused on improving the delivery of behavioral health services and transitions of care.

She also mentors women interested in pursuing a higher education, particularly those interested in health careers. Carol recently completed a fellowship through America’s Essential Hospital’s Adaptive Leadership program, where her project was presented at the Vital 2017 Conference.

Carol’s greatest strengths are her creativity and determination. She thrives on challenges; particularly those that expand the boundaries of traditional methods of operating and help bring about change in

the status quo as it relates to minority populations and their challenges with accessing healthcare. She firmly believes in striving for “more.” - Want more and give more.