



HOPE JUSTICE

Summary

Registered Nurse and Program Manager with over 6 years' experience in the Neonatal ICU. Self-motivated with excellent communication skills, efficient, detail-oriented, and easily adaptable.

Experience

Registered Nurse

02/2024 – Current

Level III Neonatal ICU | Woodlands Heights Medical Center, Lufkin

- Providing care for 1-4 patients in critical, fast-paced environment
- Daily monitoring, recording, and evaluating ongoing medical conditions, needs, and changes
- Proficient in documenting in EHR
- Helping mothers learn to feed their babies via breast or bottle
- Communicating effectively with team members and families to ensure family-centered care is provided
- Collaborating with physicians, practitioners, and patients to achieve common goals
- Preceptor to nursing students and new nurses alike to ensure quality care is provided

Program Manager

06/2021 – 04/2024

Level III Neonatal ICU | Christus Trinity Mother Frances Hospital, Tyler

- Ensuring safe and quality care is given through data analysis
- Collaborating with physicians and clinicians to improve outcomes
- Advocating for best practice and equipment for patients
- Working closely with sales representatives and companies to secure the most updated pharmaceuticals, technology, and equipment for unit
- Streamlining workflows for nursing staff to allow more time to be spent caring for patients
- Auditing charts and workflow to optimize care
- Managing staff and utilizing feedback to improve workflow
- Educating staff on the latest evidence-based care by creating presentations and offering in-services
- Proficient in Microsoft Word, Excel, and Power Point
- Super-user for several healthcare information technologies including Epic
- Tracking core measures for credentialing through the state of Texas
- Developing and improving policies and guidelines
- Leading the Quality Assurance Process Improvement Committee to identify opportunities for improvement

- Working remotely when circumstances permit
- Initiating new surgical services offered for pediatric population
- Entering and interpreting data in the Vermont-Oxford Network

Registered Nurse

01/2018 - 06/2021

Level III Neonatal ICU | Christus Trinity Mother Frances Hospital

- Providing care for 1-4 patients in critical, fast-paced environment
- Daily monitoring, recording, and evaluating ongoing medical conditions, needs, and changes
- Proficient in documenting in EHR
- Helping mothers learn to feed their babies via breast or bottle
- Assisted with unit's Level III designation from the state of Texas by navigating the electronic health records and gathering patient data
- Communicating effectively with team members and families to ensure family-centered care is provided
- Preceptor to nursing students and new nurses alike to ensure quality care is provided
- Active member in the Quality Assurance - Process Improvement committee
- Lead first-dose antibiotic administration within an hour initiative by populating reports and running gap analysis to find system improvements

Education

Master of Science: Nursing - Informatics, Quality, And Safety
University of Texas | Tyler
GPA 4.0

12/2021

Bachelor of Science: Nursing
University of Texas | Tyler
Member of Sigma Theta Tau

12/2017

References

Dena Williams | Nurse Practitioner | 806.678.0585
Brittany Ford | Registered Nurse | 903.721.4283
Rachel Davis | Charge Nurse | 903.235.9331
Peggy Eisele | Director | 520.909.9286

Accomplishments

- Implemented a surgical program from the ground up
 - Lead efforts for Designation Survey with the State to achieve Level III status
 - Successfully completed Roche IL-6 research study
 - Texas Collaboration of Healthy Mothers & Babies Newborn Admission Temperature Initiative
 - Structural Empowerment Leader 2022
 - Numerous Daisy Awards from patient families
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Certifications

- Advanced Life Support - American Heart Association 2024
- Certified Nurse Injector
- Neonatal Resuscitation Program - American Academy of Pediatrics 2024
- Neonatal S.T.A.B.L.E Program - 2024
- Institute for Healthcare Improvement Certificate in Quality and Safety
- CITI Social and Behavioral Research & Human Subjects Certificate