

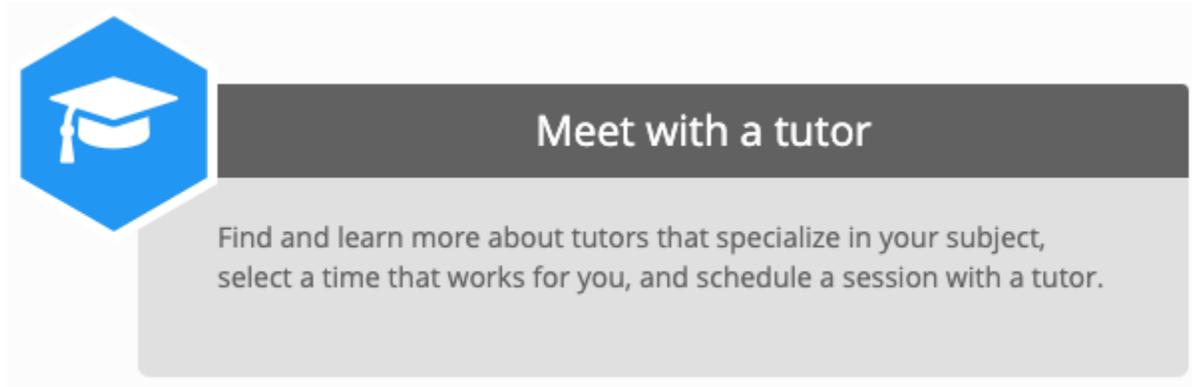
How to Make an Online Appointment with an Upswing Tutor

[Click here](#) to access the Upswing login page.

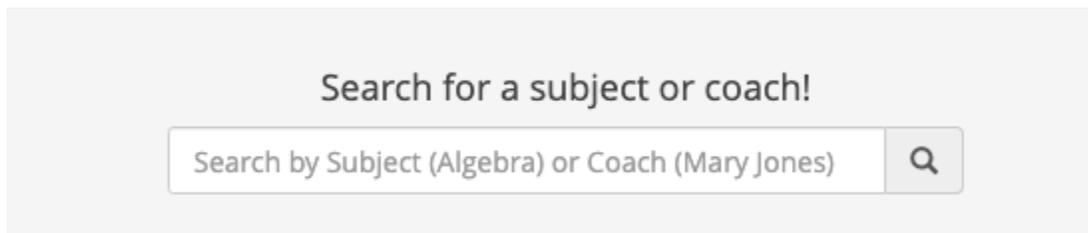
When using a UT Tyler campus computer, students will automatically be logged in after following the link and clicking "Log In Now!"

When using a personal computer, follow the link, click "Log In Now!" and enter Patriot student credentials when prompted.

Select Meet with a Tutor on the homepage, or click on Tutoring on the left-hand side of the blue panel:



Use the search bar at the top to search for a subject, specific course, or the name of a tutor:



For more information, please visit the [FAQ Zendesk](#).

Select a tutor from the search results to see their profile, qualifications, star rating, and tutoring schedule:

The screenshot shows a tutor profile for Tobi Akinmusuru, an Upswing Coach. The profile includes a circular profile picture, a 5-star rating, and a status of "Available Now". A blue button labeled "Send a message to Tobi" is visible. The main section is titled "Availability" and shows a calendar for March 2023. It allows users to select a time range for an online session or a one-on-one session. The calendar shows available time slots for each day from Wednesday to Sunday. To the right of the calendar, there are sections for "Fluent Languages" (English), "About Me" (a bio paragraph), and "Experience" (educational background).

Next, you can message the tutor, schedule a session, or have an immediate session (when available).

After you schedule or start an immediate session, you will receive a request to enter the tutoring session.

Once your session is about to start, click "Go to Room" in your "Upcoming Sessions" section on your profile:

The screenshot shows the "Upcoming Sessions" section of a profile. It features a calendar icon and a "See All" link. The session details are as follows: Subject: Basic Mathematics; Students: Upswing Retention; When: May 5, 2020 9:00 AM; Where: Online; Duration: 1 hr; Status: Approved; Uploaded Files: None. At the bottom, there are two buttons: "Cancel" (red) and "Go to Room" (green). An arrow points to the "Go to Room" button.

For more information, please visit the [FAQ Zendesk](#).

When you enter the tutoring session, you'll be able to start talking to your tutor:

The screenshot displays a tutoring session interface. At the top, there is a toolbar with various tools: 'Upload a file', 'Select', 'Pen', 'Text', 'Highlight', 'Shape', 'Eraser', 'Grid', 'Equation Editor', 'Download', and 'Share screen'. On the right side of the toolbar, there are profile icons and a 'Leave' button.

The main area shows a handwritten math problem: $3x + 7 = 23$. Below this, the number 7 is subtracted from both sides, indicated by a red arrow pointing to two circled '-7's. A horizontal line is drawn under the original equation, and the result is $3x = 16$, followed by $x = 16/3$. Both results have large red checkmarks next to them.

On the right side, there is a video feed of a female tutor with long dark hair and red lipstick. Below the video feed is a chat window titled 'Chat Conversation with Alex McGriff'. The chat contains a message from the tutor: 'Hi there, let's get started! This looks good so far...can you isolate the x variable?' with a timestamp of 11:02 AM. At the bottom of the chat window, there is a text input field with the placeholder 'Write a reply ...' and a send button.

For more information, please visit the [FAQ Zendesk](#).