

Natalie J. Serrano, Ph.D.(c), MSN, RN, ACUE

Education

Texas Women’s University	August 2021- Present	PhD in nursing Candidate, PMHNP
University of Phoenix, Phoenix	April 2014 to August 2017	MSN
Living Stream Ministry, Anaheim	August 2007-July 2009	Cert.,
Master’s in Ministry, Bible truth and Church Services		
Emory University, School of Nursing, Atlanta	August 2002-May 2004	BSN
CUNY	August 1999-May 2002	Pre-Nursing

Licensure

2017 Registered Nurse, Texas, June 2017 – present

Basic Life Support Provider, American Heart Association, current

PROFESSIONAL MEMBERSHIPS

Sigma Theta Tau International Honor Society of Nursing, Beta Beta Chapter

Phi Kappa Phi Honor Society

The Association of College and University Educators (ACUE)

Certified Gallup Clifton Strengths Coach

Clinical Experiences/Awards/Honors/Scholarships

Harris County Institute of Forensic Sciences Participant January 2026-February 2026

Marian Woodland Kirkpatrick Endowment Scholarship from the Institute for Women’s Health (IWH), 2025-2026

Texas Woman’s University (TWU) College of Nursing (CON) Nurse Educator student award, 2025

Texas Woman’s University (TWU) Outstanding Pioneer Promise Award for

Nursing Research, 2024 AORN Scholar, 2002

NYC Department of Health and Human Services Government Scholar Project: Take Care, New York, 2003

Daisy Award Nominee, 2022, 2023, 2024

Nomination for Teaching Excellence Award, 2023

Teaching Experience

SFA Adjunct Lecturer/Clinical Instructor September 2025 - Present

Tyler Junior College, Tyler TX 2018- Present

- Team Lead and Coordinator/Professor, December 2019-January 2020
- Professor of Nursing/Clinical Instructor, March 2018-January 2020
- Adjunct Professor/Clinical Instructor, January 2018-December 2020

University of Texas at Tyler, Tyler TX 2020-August 2025

Professional Experience

Tyler Junior College: Professor, Clinical Instructor/Clinical Specialist, Fast Track PM/Weekend ADN; LVN–ADN Transition program; Level 2 Professor; Professor/Coordinator – VN Program - Development and implementation of curricula in order to prepare students adequately for the challenges presented within all aspects of the nursing field; classroom/clinical setting instruction and teaching, supervision and advising of students, conducting clinical research and presenting scholarly work.

January 2018-Present

Palestine Regional Behavioral Health Hospital: Deliver comprehensive psychiatric nursing care to forensic patients awaiting competency, including medication management and support of a structured therapeutic milieu across inpatient settings. Implement individualized care plan interventions, utilize evidence-based de-escalation strategies, recognize and respond to manifestations of psychosis, and maintain safety through proactive suicide, homicide, and ligature risk prevention.

February 2026-Present

SFASU: Adjunct Clinical Instructor (lecturer/instructor) for Mental Health; Skills lab/Simulation specialist assistant; Duties include scheduling coordination and grading for pre and post licensure students, lab/simulation time and use for faculty and students including both the BSN and MSN program. Coordinating, preparing, and observing/participating in Simulation

September 2025- Present

Texas Woman's University: Graduate Research Assistant; assisting with data collection, dissemination, equipment organization, and data processing and analysis and participating in the research team's dissemination plan.

September 2022- Present

The University of Texas at Tyler: Adjunct lecturer, clinical instructor; Previously full-time Gallup Strengths Certified Coach; BSN Clinical Instructor and Coordinator for Evidenced Based Decision Making, Clinical Instructor experience teaching Capstone NCLEX Prep, Care of the Acutely Ill Course, Mental Health, Evidenced Based Decision Making, Pharmacology, and Population Health; experience includes clinical coordinating, instruction, and co-development of Simulation experience for 2+ clinical groups across Levels 2, 3, and 4. Student Nurse Boot Camp Mental Health Speed Simulation facilitator. Interprofessional Education planning for SON and School of Pharmacy for level 2,3,4 nursing students. Completion of SimWise (Simulation Facilitation) Training.

January 2021- Present

University of Texas at Tyler: Lab Coordinator University of Texas at Tyler Nursing Lab and Simulation Hospital, Tyler TX (2020-present). Duties include scheduling lab/simulation time and use for faculty and

students including both the BSN and MSN program. Coordinating, preparing, and observing/participating in Simulation scenarios. Ordering, completing regular inventory and receiving nursing supplies and equipment; keeping a clean and organized working environment for staff, students, and faculty.

February 2020-December 2020

UT Health East Texas: IMC, Medical-Surgical: FT, PRN Charge/Staff RN: Management of the care of adult or elderly patients experiencing general medical conditions or general surgical procedures, requiring general assessment related to the specific conditions, and general therapy as well as interventions, reporting to the nurse in charge and Clinical Manager assigned. Coordination of admissions and staff assignments.

July 2017- December 2020

Advanced Home Health Care: Provision of medical and personal care to individuals who are chronically ill, have mental health illness, disabled or suffering from cognitive impairments; observation and assessment of the health of each client within the community by monitoring vital signs and reactions to medications, looking for changes in behavior and condition. Reporting directly to the patient's physician and coordination of care with family members/caregivers regarding concerns for new medical conditions or worsening health; administration of medication to psych population requiring medication management. Supervision of LPN, HHA/CNA staff. **June 2016 – July 2017**

Keep me Home, Home Health Care: Provision of medical and personal care to individuals who are chronically ill, have mental health illness, disabled or suffering from cognitive impairments; observation and assessment of the health of each client within the community by monitoring vital signs and reactions to medications, looking for changes in behavior and condition. Reporting directly to the patient's physician and coordination of care with family members/caregivers regarding concerns for new medical conditions or worsening health; administration of medication to psych population requiring medication management. Supervision of RN, LPN, HHA/CNA staff. **May 2014 – October 2016**

St. Rose Dominican Hospital, Las Vegas, NV: Management of the care of adult or elderly patients experiencing general medical conditions or general surgical procedures, requiring general assessment related to the specific conditions, and general therapy as well as interventions, reporting to the nurse in charge and Clinical Manager assigned. **November 2012- April 2014**

Lorian Home Health, Las Vegas NV: Provision of medical and personal care to individuals who are chronically ill, disabled or suffering from cognitive impairments; observation and assessment of the health of each client within the community by monitoring vital signs and reactions to medications, looking for changes in behavior and condition. Reporting directly to the patient's physician and coordination of care with family members/caregivers regarding concerns for new medical conditions or worsening health; administration of medication to psych population requiring medication management. Supervision of LPN, HHA/CNA staff. **April 2012 -April 2013**

Middlesex Hospital Homecare Hospice, Middletown CT: Provision of medical and personal care to individuals who are terminally ill; observation and assessment of the health of each client within the community by monitoring vital signs and reactions to medications, management of symptoms, looking for changes in behavior and condition, bereavement care with Hospice Medical Social Worker. Reporting directly to the patient's physician and coordination of care with family members/caregivers regarding concerns for new medical conditions or worsening health and/or ineffective symptom management; Supervision of LPN, HHA/CNA staff. **March 2010-June 2011**

St. Joseph's Hospice and Home Care, Orange County CA: Supervisor of Clinical services, supervising both full time and per-diem Nursing staff caring for terminally ill patients as well as coordination of patient care assignments to clinical staff with interdisciplinary team supervisors such as Physical/Occupational Therapy, Medical Social Work and Bereavement coordinator. **June 2009-Jan 2010**

Trinity Care Hospice and Home Care, Los Angeles CA: Provision of medical and personal care to individuals who are terminally ill; observation and assessment of the health of each client within the community by monitoring vital signs and reactions to medications, management of symptoms, looking for changes in behavior and condition, bereavement care with Hospice Medical Social Worker. Reporting directly to the patient's physician and coordination of care with family members/caregivers regarding concerns for new medical conditions or worsening health and/or ineffective symptom management; Supervision of LPN, HHA/CNA staff. **June 2007-Jan 2010**

New England Home Care, Cromwell and Windsor CT: Supervisor of Clinical Services, supervising both full time and per-diem Nursing staff as well as coordination of patient care assignment to clinical staff with interdisciplinary team supervisors such as Physical/Occupational Therapy and Medical Social Work. **September 2006 -June 2011**

New Britain General Hospital, New Britain CT: Management of the care of adult or elderly patients experiencing general medical conditions or general surgical procedures, those who may also be undergoing chemotherapy, requiring general assessment related to the specific conditions, and general therapy as well as interventions, reporting to the nurse in charge and Clinical Manager assigned. **January 2005-June2007**

Presentations

Moore, B., Mbango, C., Manning, C., Natalie Serrano (2023, October 5-7). *Describing the lived experience of COVID-19 and reasons behind low vaccination rates among Non-Hispanic African American and Black women using a community-based participatory research approach*. [Virtual Poster Presentation]. American Academy of Nursing (AAN), Washington D.C., United States.

Moore, B., Mbango, C., Manning, C., Natalie Serrano (2024, April 11-12). Describing the lived experience of COVID-19 and reasons behind low vaccination rates among Non-Hispanic African American and Black women using a community-based participatory research approach. [Poster presentation]. East Texas Research Conference (ETRC). UT Tyler, Tyler, Texas, United States.

Moore, B., Mbango, C., Manning, C., Natalie Serrano (2024, February 22-24). *Describing the lived experience of COVID-19 and reasons behind low vaccination rates among Non-Hispanic African American and Black women using a community-based participatory research approach* [Podium presentation]. Southern Nursing Research Society (SNRS). Charlotte, North Carolina, United States.

Serrano, N. (2025). *Reflexivity in action: Navigating ethical practice for novice qualitative and quantitative nursing researchers while embracing humanness and imperfection*. [Poster presentation]. Association of Practical and Professional and Professional Ethics, Norfolk, Virginia, United States.

Serrano, N. (2025). *The lived experience of gaining trust in providers: A Hermeneutic/Interpretive Phenomenological Study*. [Poster presentation]. Texas Woman's University DNP & PhD Colloquium, Denton, Texas, United States.

Serrano, N. (2026). *The lived experience of gaining trust in providers: A Hermeneutic/Interpretive Phenomenological Study*. Poster presentation. Southern Nursing Research Society (SNRS). Austin, Texas, United States

Scholarly Contributions and Creative Productions

Publications

Serrano, N.J., Dudley, G., & Hawes, J. (2023). *Texas Board of Nursing Education Newsletter: Preparing students for NCLEX*. Article Submission Co-Author.

College/Department/Hospital Service

TWU IPE Facilitator, TWU (October 2025)

Center for Ethics, Ethics Council, UT Tyler (August 2024- Present)

ICRC (Institutional Commitment and Resource Council), DEI Presidential Council, DEI SON Committee, Admission Process Team, UT Tyler (August 2022 - Present)

Curriculum Committee, Tyler Junior College (August 2018- present)

Scholarship Committee, Tyler Junior College (Spring 2022- present)

Graduate School Nursing Instructor and Professor Preceptor, August - December 2021, January 2023 – Present

Community Involvement

Children's Team, Full Time Training in Anaheim, Bible College participation with children's song publications (2007-2009)

The Church in Tyler, Children's Services Volunteer Tyler, TX (2017- present)

Embrace Grace Class Manager, Shiloh Church of Christ, Tyler, TX (2022-2024)