

THE UNIVERSITY OF TEXAS AT TYLER

Residence Life Handbook 2017-2018

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Welcome to UT Tyler

Living on campus offers the chance to make life-long friends, to be involved in enriching activities and to get a quality education. Like all things in life though, you will get out of living on-campus what you put into it. The Residence Life staff is committed to providing you with a safe, comfortable, and dynamic living environment.

The purpose of this handbook is to provide on-campus students with important information regarding the processes, procedures, and policies for our community. These have been established to ensure the safety of our students, to provide administrative services that are as efficient as possible to minimize inconvenience for students, and to ensure an environment where everyone can learn and socialize is respected.

Living on-campus means living in a community of diverse students. You will meet and interact with many different types of people from different backgrounds, cultures and lifestyles. You will learn to communicate and live with people with whom you have a lot in common as well as with those who are quite different from you. Community living requires consideration and respect on the part of all community members.

Mission Statement

The Residence Life Department exists as an integral part of the educational experiences and academic support services of The University of Texas at Tyler. The mission of the Residence Life Department is to provide an environment that is conducive to the academic success and personal development of our students.

This will be accomplished by:

- Providing inviting, clean, well-maintained, cost-effective and secure facilities that adapt to the needs of our students;
- Creating an environment that encourages lifelong learning and leadership development;
- Committed and caring staff members who assist students to develop life skills so they are well-rounded citizens able to successfully function in a global and diverse society.

Revised 1/5/16

Community Commitment

Each on-campus student has the right to live in an atmosphere of positive encouragement and mutual respect. You are entitled to:

- Sleep, study and socialize in your room without disturbance;
- Live in a secure, healthy clean environment;
- Be an active member within a supportive and stimulating community; and
- Gain access to a variety of programs and services.

Your individual responsibilities are to:

- Comply with the policies and procedures as outlined in the residence hall contract and these community guidelines;
- Consider the needs of other residents and balance them with your own needs;
- Provide open communication with other community members and the residence life staff;
- Become involved in the community through participation in activities and student organizations;
- Take care of the residence hall and the environment in which you live;
- Promote individual and community safety;
- Demonstrate dignity and respect for all individuals; and
- Respect the opinions of others.

** Adapted from In Search of Community, Ernest Boyer, Carnegie Foundation for the Advancement of Teaching and Texas Tech Housing and Dining Handbook.*

The residence life staff is available to assist students in creating this type of environment. They organize floor meetings, educational programs, and individual opportunities to create successful students.

The opportunity to find your place on campus awaits you. The responsibility is yours, but you are not alone. Each community has staff members to help and support you as you find your place in the community. The Residence Life Department strongly encourages you to spend time getting to know the other residents around you and making the most of the opportunities for involvement on campus. Please do not hesitate to ask for assistance.

Resident Consideration Policy

The members of your community are unique individuals with different perceptions and values, which may lead to conflicting interpretations of resident's rights and responsibilities. When a conflict occurs, it is important to

address the conflict rather than let it escalate. While resolving conflict is often not easy, it can lead to understanding and respect among community members and help build a positive living environment.

To encourage resolution of conflict by the individuals involved, the Resident Consideration Policy will be utilized. This policy recognizes that every member of the community would want others to be up front and honest with them if they felt their rights were being violated. A resident is expected to be the first person to initiate a resolution when he or she feels his or her rights are being violated.

Residents are encouraged to take initiative on resolving their problems by talking to fellow students about issues. If the resident has talked to his or her neighbor about the violation and no action is taken to correct the problem, then he or she should consult with a staff member to work out alternatives.

Bullying, harassing, humiliating, demeaning, and other such actions will not be tolerated. This includes but is not limited to inappropriate material about a student in writing or by e-mail, Facebook, and etc.; verbally accosting another student; coercing, intimidating, and/or degrading another student; or any other action that creates a hostile living environment.

No person shall be excluded from participation in, denied the benefits of, or be subject to discrimination under any program or activity sponsored or conducted by The University of Texas System or any of its component institutions on any basis prohibited by applicable law, including, but not limited to, race, color, age, national origin, religion, sex, sexual orientation, or disability.

Each Person Has Worth and Dignity

It is imperative students learn to recognize, understand and celebrate human differences. Universities can, and must, help students become open to the differences that surround them. These matters often are best learned in collegiate settings that are rich in diversity. Human differences must be learned and appreciated if the ideals of human worth and dignity are to be advanced. Any expression of hatred or prejudice is inconsistent with the purpose of higher education in a free society. As long as prejudice exists in any form in the larger society, it can be an issue on the college campus. There must be a commitment by the institution to create conditions where prejudice is forthrightly confronted.

Students Are Responsible for Their Own Lives

Students learn responsibility when they bear the consequences of their actions, and inactions, in an environment marked by caring and support. The Residence

Life Department and The University of Texas at Tyler are committed to providing students with opportunities to make responsible decisions.

Important Resources

Residence Hall Information

| Residence Hall | Number | Location |
|------------------------|--------------|----------------------|
| Eagles Landing | 903.565.5990 | 3088 Old Omen Road |
| Ornelas Residence Hall | 903.565.6400 | 3900 University Blvd |
| Patriot Village | 903.565.5725 | 3815 Campus Drive |
| University Pines | 903-566-3565 | 3333 Varsity Drive |

Mail should be sent to one of the following addresses depending upon where the student lives:

| Name | Name | University Pines |
|--|---|--|
| Patriot Village/Ornelas Hall, Room # & Letter, 3900 University Blvd, Tyler, TX 75799 | Eagle's Landing, Apartment # 3088 Old Omen Road Tyler, TX 75701 | Name, Apt # 3333 Varsity Drive Tyler, TX 75701 |

Residence Life Department

Eagle's Landing 903.566.7008 3088 Old Omen Road
Website: www.uttyler.edu/housing/ email: housing@uttyler.edu

Important Phone Numbers and Locations

| Office | Number | Location |
|--|--------------|--|
| University Police (emergency) | 903.566.7300 | 3410 Varsity Drive |
| University Police (general) | 903.566.7060 | 3410 Varsity Drive |
| Bookstore | 903.566.7070 | UC, 3900 University Blvd |
| Herrington Patriot Center (HPC) | 903.566.7466 | 3900 University Blvd |
| Intramurals/Rec Sports | 903.566.7281 | HPC, 3900 University Blvd |
| Mail Services | 903.566.7086 | Physical Plant |
| One Stop Shop Office of Admissions | 903.566.7203 | UC, 3900 University Blvd |
| Financial Aid | 903.566.7180 | UC, 3900 University Blvd |
| Academic Advising Center | 903.565.5718 | UC 3440, 3900 University Blvd |
| Student Cashiers Office Enrollment Services Center | 903.566.7227 | 230 Administration, 3900 University Blvd |
| Robert R. Muntz Library Reference Desk | 903.566.7343 | 3900 University Blvd |
| Robert R. Muntz Library Circulation Desk | 903.566.7342 | 3900 University Blvd |
| Student Life & Leadership | 903.565.5645 | UC 3400, 3900 University Blvd |
| New Student Programs/Freshman Orientation | 903.565.5645 | UC 3400, 3900 University Blvd |
| Greek Life | 903.565.5645 | UC 3400, 3900 University Blvd |
| Student Organizations | 903.565.5645 | UC 3400, 3900 University Blvd |
| Campus Activities Board | 903.565.5645 | UC 3400, 3900 University Blvd |
| Student Government Association | 903.566.5557 | UC 3400, 3900 University Blvd |
| Student Services | 903.566.7254 | UC 310, 3900 University Blvd |
| Behavioral Intervention Team | 903.565.5946 | UC 3320, 3900 University Blvd |
| Career Services | 903.565.5862 | UC 2140/2150, 3900 University Blvd |
| Personal Counseling | 903.566.7254 | UC 3170, 3900 University Blvd |
| Student Accessibility and Resources | 903.566.7079 | UC 3150, 3900 University Blvd |
| Testing Services | 903.565.5693 | UC 3160, 3900 University Blvd |
| Veterans Resource Center | 903.565.5972 | UC 2140, 3900 University Blvd |
| UT Health Clinic | 903.939.7870 | 3310 Patriot Drive |

Getting Involved

Campus Organizations

Getting involved in campus activities is the best way to get the most out of college life. With more than 85 student organizations, chances are you will find a few that are a fit. For more information, contact the Office of Student Life and Leadership in the University Center 3400, call at 903.565.5645 or e-mail getconnected@uttyler.edu.

Recreational Sports

The University of Texas at Tyler Department of Recreational Sports enhances student life and campus wellness through a variety of activities and programs for students, faculty, staff and alumni. Events include a fitness program; individual, dual and team intramural sports; the Outdoor Adventures program; club sports and wellness education. Recreational Sports is located in the Herrington Patriot Center (HPC) and can be reached at 903.566.7466 or by e-mail at hpc@uttyler.edu

Campus Activities Board (CAB)

The Campus Activities Board (CAB) is dedicated to promoting involvement and unity among students, faculty, and staff at the University of Texas at Tyler and to the development of student leaders. This mission is achieved by developing and sponsoring entertaining, cultural, educational, and recreational programs and activities for the campus community. More information is available at www.uttyler.edu/sll/campusactivities. CAB can be reached at 903.566.7014.

Student Government Association (SGA)

The Student Government Association serves as a recognized forum for student opinion at The University of Texas at Tyler.

Comprised of all students enrolled at UT Tyler, SGA assists the university in identifying and communicating to the university community the interests, programs and goals of the majority of students. The association also assists in providing students with programs to meet their needs.

The student body elects SGA officers and representatives annually. In addition, UT Tyler students have opportunities to participate in SGA by serving on one or more standing committees including Student Life, Communications and Rules committees. Any student may join a committee by speaking to the committee chair.

Through SGA, students also serve on university committees. The association maintains student seats on several university committees, including on the Academic

Affairs Committee, Student Affairs Advisory Committee and Arts and Performance Complex Advisory Committee.

SGA may be reached in UC 3400 by calling 903.565.5557 or by emailing sga@patriots.uttyler.edu

Community Policies and Procedures

1. **Advertising:** Any and all signs must be approved by the Residence Coordinator before displaying them on a residence hall bulletin board. Banners are not permitted to be displayed outside the facilities unless special arrangements have been made. In order to maintain the physical condition of each building, residence coordinators control advertising throughout the residence hall.
2. **Aiding and Abetting:** Anyone who aids or abets in the violation of any Residence Life policy or who encourages the violation of policy may be deemed as responsible as the actual violator or offender and may be subject to the same sanctions as the original violator.
3. **Alcohol:** Consumption or possession of alcoholic beverages on UT Tyler property is strictly prohibited. With the exception of Eagle's Landing. Residents at Eagle's Landing may possess and consume alcohol within their own apartment, provided that all residents assigned to the apartment are 21 or over. All other alcohol policies except possession of containers apply.

The prohibition of alcohol includes the following actions as well:

Parties: Using a suite (or allowing others to use it) for parties at which alcoholic beverages are present may result in contract termination.

Alcohol Advertising: Public advertisements of alcohol products are prohibited on University property. This includes any signs or advertisements that are visible from public areas, alcohol signs, or other displays visible from outside the suite.

Alcohol Containers: Alcohol containers are prohibited. This includes containers kept as decoration and those containers that are put in the garbage or are lying about the suite.

Student Intoxication: Intoxicated individuals will be subject to disciplinary sanctions under this policy. University staff will determine whether a person is intoxicated based on the behavior of the person at the time of the incident. University staff will not accept responsibility for the safety or care of intoxicated individuals on University property.

Providing to Minors: Providing alcohol to minors is prohibited, and residents found doing so face removal from campus housing and other conduct sanctions.

4. **Appliances:** Appliances permitted in all on-campus residence halls include:

- Blender
- Clock
- Coffee pot
- Computer
- Curlers/Curling iron
- Desk lamp
- Electric kettle
- Fan
- Hair Dryer
- Hot air popcorn popper
- Iron
- Microwave
- Refrigerator (not to exceed 1.8 amperage/5.0 cubic ft., unless full-sized refrigerator is already provided)
- Shaver
- Stereo
- Surge protectors
- Television

Appliances NOT permitted in any residence hall include:

- Barbecue grill
- Candle/Candle warmer
- Ceiling fan (unless provided)
- Extension Cord
- Electric blanket
- Grill—gas/charcoal of any size
- Halogen/torchiere lamp
- Lava lamp
- Neon sign
- Oil air freshener (plug-in)
- Oil lamp
- Portable air conditioner or heater
- Other cooking appliances

Appliances permitted ONLY in units with full kitchens (Eagle's Landing & Patriot Village)

- Crock pot
- Electric grill
- Frying skillet
- Hot plate
- Microwave (if not already provided)
- Sandwich maker/grill
- Toaster or Toaster oven

Due to fire safety regulations, the oven may not be used to heat rooms. Barbecue grills may not be used on porches or patios and must be kept at least 20 feet from the building while in use.

Items that are not permitted (see above list) on campus will be removed by the hall staff. Students may pick these items up from the Residence Coordinator when they plan to take them home.

Residents must use Occupational Safety and Health Administration (OSHA) Nationally Recognized Testing Laboratory approved surge protectors (electrical power strips with built-in circuit breakers) if additional electrical outlets are needed. Multiple plug adapters, splitters and extension cords are not permitted.

Students who are assigned to a room without a full sized refrigerator may bring a refrigerator (not to exceed 1.8 amperage or 5.0 cubic feet). This policy is a university fire and safety regulation to protect campus residents.

5. **Arson:** Purposely attempting to set a fire or burn any building, furnishings, personal property, or equipment is prohibited. Violators may be prosecuted under federal, state, and local laws. Students are subject to contract termination if found responsible.
6. **Bicycles:** Bicycles must be stored in designated bicycle racks within University housing, or storage closets. If abandoned on campus or chained to anything other than a bike rack, bicycles will be removed by university personnel. Bicycles may not be chained to rails, columns or any structure other than bicycle racks. Bikes will be removed from bike racks over the summer. Bicycles may not be stored in hallways, stairwells or patios. The University is not responsible for stolen or damaged bicycles. Due to fire safety regulations, gasoline-powered motorcycles/scooters are not allowed in the residence halls at any time.
7. **Bomb Threat and/or Placement of Bombs:** Placing an explosive device or an intentional facsimile of such a device, or threatening the placement of explosives in housing, food service, or adjacent areas is prohibited. Violators may be prosecuted under federal, state, and local laws. Students are subject to contract termination if found responsible.
8. **Candles, Flammable Material, and Incense:** The possession or burning of incense, charcoal, lighter fluids, kerosene, oil lamps or other flame-emitting articles are prohibited in accordance with the State Fire Marshall. Decorative candles may be displayed only if the wick has been cut to prevent further burning. Evidence that a candle has been burned is grounds for the candle to be removed and disciplinary action to be taken. Lava lamps and halogen lights are prohibited
9. **Cleanliness of Apartment/Room:** As a member of the suite/room. Upon receiving a complaint of an unclean living environment, Residence Life staff will inspect the suite/room. Each time the University determines that you have failed

to maintain a clean environment, then you may be subject to University disciplinary action and/or a \$50 charge. Residence Life Staff will also inspect rooms for general cleanliness during the monthly Health and Safety Inspections.

A clean suite/room entails:

- clean floors (swept and/or vacuumed) and free of unnecessary clutter
- dust-free furniture, window sills, baseboards, and mini blinds
- dust-free air vents
- clean bathroom, including sink and vanity area, mirror, toilet, tub and/or shower

For residents of Patriot Village and Eagle's Landing, the kitchen should also be addressed:

- clean sink (free of dirty dishes)
- clean stove/oven (including drip pans)
- clean microwave (inside and out)
- wall/floor area around trashcan should also be clean and free of any food or spills
- refrigerator should be clean of spills or outdated food, as well as mold/dirt-free seals
- garbage disposal should be free of any food
- dishwasher should be clean inside and out
- patio areas at Eagle's Landing should be free of debris and trash

10. **Cohabitation:** Cohabitation is not permitted. Cohabitation is defined as a person staying for an extended period of time, or giving the impression they are sleeping, showering, or living with their guest. A resident who has a person cohabitating with them may have their housing privileges terminated. The student's financial obligation of the cancellation fee will apply if the housing contract is terminated. Students found cohabiting will be charged a minimum fee of \$525 for use of the facility. Students who allow unauthorized occupancy of their apartment will be charged a \$100 fine and may be subject to contract termination. Non-students found cohabiting will be banned from University housing and charges will be posted to the account of the resident who allowed the unauthorized occupancy. Students may not have a guest stay more than three (3) consecutive nights. In addition, the guest may not stay more than three (3) times within a semester.

11. **Combustible Substances:** Bringing or keeping distillates such as fuels, solvents, or highly combustible substances in a suite, room or storage space or vehicle parked on campus is prohibited. This restriction applies to any container,

tank, cylinder, or other device (empty or otherwise) used to contain or store combustible substances.

12. **Cooking Guidelines:** To prevent smoke build-up, fires and building evacuations, please take the following precautions:
- Do not leave stove unattended when cooking – always stay with your food.
 - Keep exhaust ducts clear and turned on when cooking (pots and pans can block exhaust ducts).
 - Keep oven, broiler and top burners clean (splattered food/grease causes smoke).
 - Keep anything that can catch fire (potholders, oven mitts, wooden utensils, paper or plastic bags, food packaging, towels etc.) away from the stovetop.
 - Burners/stove/broiler will continue to cook after being turned off. Remove pots/food immediately. Stay with stove until it cools down.
 - Do not open the front door to air out smoke; this may set off the building alarm. Open windows, and if you have a fan, use it to blow heat and smoke away from the front door or smoke detector.
 - Do not use the stove/oven to heat your room.

13. **Decorations:** Decorating your living space is encouraged, as this is considered your “home away from home.” However, please be considerate to the community and the facility by adhering to the following guidelines for decorations:

Exterior Decorations – Exterior alterations or decorations are not permitted in University housing with the exception of holiday decorations for a designated period. Unauthorized items found outside any building, door, or suite will be confiscated and disposed of according to University policy.

- a. Sidewalk chalk, spirit foam, shoe polish, paints, or other methods used for writing on the exterior of the buildings are prohibited
- b. Large potted plants or trees, or decorations are not permitted in front of suite doors. These obstacles inhibit quick access for police, fire, and medical emergency personnel.
- c. Clothing, bathmats, rugs, towels, or other items may not be hung outside the buildings in University housing.
- d. Lawn furniture is not to be left unattended in front of University suites or in hallways or stairwells. When not in use, all lawn furniture must be taken inside the suite or storage room.
- e. University-owned furniture is not to be taken outside of the suite. Patriot Village residents may place furniture in the storage closet

connected to their suite but will be held responsible for any damage. If University-owned furniture is found outside of the apartment it will be removed, you will be charged to replace those items in your apartment.

Holiday Decorations – Residence Life realizes the important role holidays play in the lives of our residents. As such, holiday decorations are encouraged in Residence Life for a variety of different holidays, provided the following guidelines are adhered to:

- a. Placement of live Christmas trees or other live greenery in any part of housing is prohibited, as it is a fire hazard. Artificial trees are permitted inside the suite.
- b. Suite numbers/addresses may not be blocked or covered by holiday decorations.
- c. Canned spray snow is not permitted on windows in University housing.
- d. Strings of lights are permitted from the time period of November 15 through the Saturday after Fall Semester finals under the following guidelines:
 - I. Lights cannot be strung under windows or doors.
 - II. Lights may not be strung across areas where people walk (sidewalks, balconies, stairwells).

Interior Decorations – Interior decorations may not block air vents or cover fire protection equipment or peepholes in University suites.

- a. Window coverings must be the provided mini-blinds.
- b. Cloth curtains are also permitted. No cardboard, aluminum foil, cellophane or other window coverings are permitted on windows (to be seen from the outside).
- c. Staples, screws, wall anchors, foam tape, poster putty, adhesives, or tape on walls or doors inside or outside the suite are prohibited. 1" picture nails and tacks are permitted on drywall only. 3M Command products are also allowed, such as 3M Command hooks, poster tape and picture hanging strips. Keep in mind that damage caused by improper use/removal of 3M Command products will result in damage charges.
- d. Lofts may not be built in the suites. Building a loft will result in a \$50 charge and maintenance costs for removal.
- e. Removing mounted fixtures from walls or ceilings is prohibited.
- f. Any renovations or changes to the suite are prohibited.
- g. Private door locks on any exterior or interior door are prohibited.
- h. Dartboards are prohibited.
- i. Residents may not paint or wallpaper walls or ceilings in apartments or suites.

- j. Upon arrival to the University suites it is recommended to be attentive to damages existing in the unit (including holes, pin holes, indentions, or scratches on walls) and recording the damages on the inventory sheet. Any damages at check-out that are not listed will be charged to the resident.
14. **Dishonesty:** Willingly giving false or misleading information to any representative of the University is prohibited. Using or providing false identification is a violation of this policy.
15. **Drugs and Drug Paraphernalia:** Possessing, using, and/or selling drugs or narcotics on University property is prohibited and will result in contract termination. This includes but is not limited to marijuana (stems, leaves, buds, residue), hashish, cocaine, narcotic drugs, ecstasy, methamphetamines, and acid. Any prescription drug not found in the original container with the resident's name on the bottle is also a violation of the drug policy. Possession of any paraphernalia, which means anything that could be used in drug usage whether residue is present or not, is prohibited. Providing prescription medication to anyone other than the person the medication is prescribed to is a violation of this policy.
16. **Failure to Comply:** Failure to comply with the request of an authorized University staff member is prohibited. Residence Coordinators, Resident Assistants, and Housing Assistants are university officials and residents must immediately comply with directions from any of these individuals. Verbal and/or physical abuse directed toward any university staff member will not be tolerated and may subject the student(s) responsible to disciplinary action. Refusal to identify oneself in response to a request is considered a violation of this policy.
17. **Firearms, Ammunition, and Weapons:** The Residence Life Department adheres to the university's policy on carrying concealed handguns on campus. As provided by law and policy, handgun license holders may carry concealed weapons on the UT Tyler campus in any area not designated as an exclusion zone. Handgun license holders are responsible for following all properly posted exclusion zones. License holders bear the responsibility for safeguarding their handguns at all times, and must take all necessary precautions to ensure their handguns are secured in a manner that is most likely to prevent theft, loss, damage or misuse. Failure to secure a handgun or control a backpack or purse containing a handgun at all times on the UT Tyler campus would be considered a failure to use reasonable care. License holders affiliated with UT Tyler who fail to use reasonable care in securing their handguns or act negligently are subject

to disciplinary action, up to and including suspension, termination or non-renewal of appointment, or dismissal.

The discharge of firearms, weapons, imitation firearms, ammunition, and explosives are prohibited in and around University property. Weapons such as air guns, pellet guns, "BB" guns, sling shots, knives (other than kitchen utensils) with blades three inches or greater, blow guns, dart guns, bows (this includes cross bows), arrows, hazardous chemicals, paintball guns, or any device used to inflict injury may not be kept in or around University property. Students will be subject to contract termination if found responsible.

18. **Fire Safety:**

- A. **Fire Evacuation:** When a fire alarm sounds, all residents are required to vacate the building immediately. Failure to do so will result in a \$50 charge and additional disciplinary action.
- B. **Fire Protection & Emergency Equipment:** Tampering with emergency devices puts everyone at risk and is therefore prohibited. Emergency devices include, but are not limited to smoke detectors, door closures, sprinkler heads, fire alarm stations, and fire extinguishers. Tampering with emergency devices may result in criminal prosecution, disciplinary action and any charges that may be incurred. Propping exterior doors open is considered a violation of this policy.
- C. **False Alarms/Falsely Reported Fire Alarms:** Setting, reporting, or causing a false fire alarm is prohibited. Students face contract termination if found responsible.
- D. **Power Strips:** Multi-plug power strips must be rated for a maximum of 15 amps and have a built in circuit breaker. All power strips must be plugged into the wall. They may not be plugged into another power strip. Power strips must be on the floor, not hanging from desks or other furniture, cables and cords may also not cross doorways, they should run along the wall and behind furniture.
- E. **Fireworks/Explosives:** Storing or using fireworks, explosives, ammunition, gunpowder or any other related materials in or on University property including in vehicles is prohibited.

- 19. **Guests:** The maximum capacity of any four-bedroom apartment is eight persons including both residents and guests. The maximum capacity of any

double occupancy or three-bedroom suite is six persons including both residents and guests. This number has been established for fire safety reasons. All residents are responsible for the behavior of their guests. Residents will be charged for any and all violations caused by their guests. Any nonresident on University housing property will be required to leave and may be deemed a trespasser on University property. Registered Sex Offenders are not permitted in the living areas of any residence hall.

Roommates should not feel compelled to leave the unit or be placed in situations that may cause embarrassment or inconvenience in order to accommodate guests. A guest is defined as any person who is not a resident of the building and unit they are visiting. Residents are responsible for the behavior of their guest(s). Residents are responsible for ensuring guest(s) are familiar with and observe all university and residence life policies and procedures. An overnight guest is permitted only with the consent of the roommate. An overnight guest may stay no more than three nights up to three times per semester. Guests must be at least 16 years of age.

Guests are prohibited from staying in the apartments or residence halls without the resident. Guests will be asked to leave by University Police or Residence Life staff if found unescorted in or around University Housing property and may be issued a trespass warning from the police. Residents who leave a guest unattended will be held judicially responsible.

20. **Guest Registry:** Any guests staying overnight in university housing must be registered with the hall office. Unregistered guests will be asked to leave university housing. Guests must be at least 16 years of age.

21. **Harassment:** Harassment is defined as conduct that is sufficiently severe, pervasive, or persistent to create an objectively hostile environment that interferes with or diminishes the ability of an individual to participate in or benefit from the services, activities, or privileges provided by the University. Harassment may consist of, but is not limited to, threats, insults, epithets, ridicule, and personal attacks, and is often based on the victim's appearance, personal characteristics, or group membership, including but not limited to race, color, religion, national origin, gender, age, disability, citizenship, veteran status, sexual orientation, ideology, political views, or political affiliation. Violators may be prosecuted. Residents found responsible may be subject to contract termination.

22. **Hoverboards:** The use, possession or storage of electronic skateboards including self-balancing boards/scooters and other similar equipment in all university-managed residence halls/apartments is prohibited.
23. **Keys:** Residents may not lend their ID card or keys to anyone. Students who violate this policy will be subject to disciplinary action. For Ornelas Hall and Patriot Village, lost mail keys will result in a \$25 charge. For Eagle’s Landing, lost mail keys are \$25 plus \$5 for each additional bedroom in the apartment (ex: four bedroom apartments would be \$40). Lost ID cards will result in a \$25 charge. Students who lock themselves out of their room and must be let in by staff will be billed \$10 for the third and any following instances.
24. **Mandatory Meetings:** Periodic mandatory meetings will be held during the year. Residents are required to attend these meetings. Each meeting will be held on multiple days and times so that if class conflicts, residents will be able to attend another night. Meeting times will be announced at least 48 hours in advance. Residents will be held accountable for the information and processes that are explained during these meetings and failure to attend will not excuse residents for not complying with the processes.
25. **Noise/Quiet/Courtesy Hours:** In keeping with the academic goals and standards of students residing on campus, quiet hours are Sunday–Thursday, 10 p.m. – 8 a.m. and Friday – Saturday, midnight – 8 a.m. in all on-campus housing. The Friday before final exams and administered begins 24 hour quiet hours. Courtesy hours are observed 24 hours per day. This means even when quiet hours are not in effect, residents are expected to maintain reasonable volume levels at all times including hallway noise and slamming doors. Please also keep in mind that your actions may be disturbing the people who live below you (i.e.: walking, stomping, jumping, etc.). Public address systems are prohibited in University housing. Persons playing automobile stereos loudly on University property will be asked to turn down the volume. If the problem persists, the person may be restricted from driving on University property and their parking privileges may be revoked.

NOTE: Student equipment (stereos, televisions, musical instruments, alarms, etc.) that continues to be a noise problem will be removed or confiscated. Items will be stored for 30 working days. Unclaimed items will be disposed of by Residence Life. A storage fee and a \$50 fine will be added to the student’s account and the incident will be forwarded to the Judicial Officer for disciplinary action.

26. **Personal Property:** Residence Life reserves the right to restrict the use of furniture and large or potentially disrupting items in University housing. Items that are not permitted in the units include: pianos, organs, drums, dartboards, and waterbeds. Subject to these terms and conditions, residents may bring their personal furnishings into University housing. The University assumes no responsibility for anything left in the suite or room or common areas of University housing after checkout. Items left in the suite or room will be disposed of at the owner's expense. Items may not be stored in the stairwells, mechanical closets, hallways, or inner courtyards.
27. **Pets:** Fish are the only pets permitted in Patriot Village and Ornelas Hall and are permitted provided they are well maintained and aquariums hold no more than 20 gallons of water. A student found in violation of this policy will be fined \$100 and required to remove the pet immediately or the pet will be confiscated and removed to the local shelter or humane society. If the pet remains, an additional \$100 will be assessed per day that the pet remains. All costs for cleaning, extermination, and floor or furniture repair or replacement will be posted to the resident's account. Students may be subject to contract termination if found responsible. Visiting pets are not allowed.
- Eagle's Landing residents may have one vaccinated dog (maximum of 40 lbs. when fully grown) or cat that has lived with the student or student's family for at least 10 months prior to campus residency. There is a \$400.00 pet fee for each animal. Upon move out, if there are not any damages or odor, \$200.00 is refundable. Students must complete a pet form and turn in a copy of all updated vaccinations before the animal is brought to the property. Visiting animals are not permitted. All dogs and cats on property must be registered with the front office. Students found in violation of this will have to follow the judicial process which could include a fine. Pet owners must also ensure they are taking proper care of the animals and cleaning up after them. Students found in violation will be fined \$100 and required to remove the pet immediately or the pet will be confiscated and removed to the local shelter or humane society. If the pet remains, an additional \$100 will be assessed per day that the pet remains. Staff does have to right to have the animal removed for resident failure to follow pet guidelines or if the pet displays aggression toward people or other animals.
28. **Physical Abuse/Battery:** Inflicting or attempting to inflict bodily harm or unwanted touching to another person is prohibited. Residents found responsible may be subject to contract termination.
29. **Roofs:** students may not climb on roofs or fire escapes of any building.

30. **Room Entry:** A residence life staff member may conduct a general inspection for fire safety, maintenance checks, verification of who is living in each unit, health reasons or to identify damages prior to the student's departure. Routine checks may be made before university holidays, at the beginning and end of each semester, during health and safety inspections and prior to checkout of a resident from the room.

Entry into a student's room does not normally constitute a search. However, staff members would not usually enter a room without the resident's consent except to inspect for a potential fire, safety or health hazard; to perform maintenance; to conduct an inventory of university property; to correct situations intruding upon the comfort of other residents (a phone or alarm clock continuously ringing, loud stereos, etc.); to retrieve items upon request of the resident's immediate family (under the appropriate circumstances); to retrieve the personal belongings of another student where there is no apparent dispute as to ownership of the property and where there would apparently be no undue infringement of privacy; and to enforce residence life policies. If entry is made for one of the above reasons and the resident is not in the room, the staff member will normally leave an explanatory note stating what occurred. In the case of entry into a large number of rooms, an explanation will be left with the supervisor. In the event of danger to life and/or property, entry may be made by any authorized university official or appropriate emergency personnel (fire safety, maintenance, medical technician, police, etc.).

Entry into a student's room for maintenance purposes: Maintenance personnel or residence life staff members may enter a student's room in order to perform maintenance or to determine maintenance needs. The university wants to protect the residents on campus.

Entry into a student's room by law enforcement officials: Under ordinary circumstances, a search warrant will be secured and served by the University Police Department, but a search warrant might, in some instances, be served by another agency. No one may interfere with the service of a search warrant. If it is necessary to enter a room, a passkey will be provided to the officer, who will open the door. University police may enter any room without a search warrant where there is reason to believe a situation exists which constitutes a real and present danger or harm to people or property. Entry under these provisions shall not be construed as a search. Under certain circumstances, an officer may conduct a search without a search warrant. These circumstances include situations where evidence may be destroyed or secreted elsewhere or where it is impractical to secure a search warrant because of time delay.

An officer may search when he/she believes a crime is being committed in the officer's presence. The officer may search the immediate area and the person of anyone arrested, or he/she may search a room when the occupant of the room gives voluntary consent. If the officer feels there is a legal basis for a search, and voluntary consent is not given, the officer may tell the person in possession of the room he/she will maintain control of the room until a search warrant can be secured. A police officer may contact a member of the residence life staff to accompany him/her to the student's room. It is the usual practice of the university police, where practical, to make the supervisor aware of any police activity in the building, either prior to, or in conjunction with, the activity.

University police may conduct walk-through patrols in the facilities to reduce theft and vandalism, as well as to provide other protective and safety services.

31. **Roommate/Suitemate Rights:** The roommate/suitemate's rights must be given high priority with regard to visitation and respect. The roommate should neither be compelled to leave in order to accommodate a guest nor should he/she be placed in situations that might cause embarrassment or inconvenience. Roommates are encouraged to attempt to resolve conflicts before involving a Resident Assistant. If the RA is unable to assist roommates in resolving problems, contact the Residence Coordinator.
32. **Sexual Assault:** Physical contact of a sexual nature with another party that is against the other party's will or without the other party's consent is prohibited. Residents found responsible may be subject to contract termination.
33. **Solicitation:** Solicitation, as defined in the Regents' Rules, is prohibited on University property, except as authorized under the Regents' Rules, Part One chapter VI, section 6.6.
34. **Theft and/or Possession of Stolen Property:** Theft or possession of stolen property in University housing is prohibited; this includes University property, personal property, furnishings, equipment, or other items. Residents found responsible may be subject to contract termination and will be reported to UT Tyler police. Street signs or other property from local businesses or government agencies found on University property without a legal bill of sale are considered stolen property.

35. **Threatening Behavior:** Causing a student, staff member, or guest to feel he or she is in jeopardy by your acts (verbal or other) is prohibited. Residents found responsible may be subject to contract termination.

Threatening or attempting to harm one's self is a violation of this policy. Death threats are considered by the University to be a very serious infraction. Students found responsible for death threats will be subject to contract termination.

36. **Trash:** Residents are responsible for the removal of trash and garbage in and around their suite. All trash must be disposed of in provided dumpsters surrounding University housing. Leaving trash outside suites or in wooden areas surrounding trash areas is prohibited and will result in a \$25 per bag or item charge for each resident. Trash that is not attributed to an individual resident may result in charges being prorated among the residents of the building or area where the trash was found. Charges will be assessed to student accounts.

37. **Tobacco Use:** Smoking and the use of any tobacco product on campus is prohibited. This includes inside units and apartments, in hallways/breezeways, on balconies, and in parking lots. Residents are responsible for the repair or replacement of any furniture, walls, ceilings, etc., damaged by smoke.

Note smoking paraphernalia including but not limited to hookahs, vaporizers, and electronic cigarettes/e-cigs are prohibited.

38. **Trespass:** Residents whose contracts are cancelled will be considered trespassers and the University may prohibit them from returning to or visiting University housing. The Residence Life Office and UT Tyler Police maintain lists of all individuals barred from University housing as trespassers.

39. **Unauthorized Entry:** Entry into apartments or suites other than your own, or into offices, meeting rooms, or other restricted areas in University housing is prohibited. Individuals violating this policy will be subject to disciplinary action and a \$50 charge.

40. **Vandalism:** Willfully or maliciously defacing or destroying housing or personal property is prohibited. Violators may be prosecuted under federal, state, and local law. Residents found responsible may be subject to contract termination and a charge to their account for restitution.

41. **Visitation:** Residence Halls are open to residents assigned to that building, university officials and guests who have legitimate reasons for being in the

building. Residence halls are special purpose buildings and are not open to the general public. Visitation in any residence hall is a privilege. The rights of roommates to study, sleep and have privacy take precedence over visitation privileges.

Patriot Village and Eagle's Landing: Overnight guests are permitted a maximum of three consecutive nights three times a semester with roommates' approval. (See Guest Policy)

Ornelas Hall: Residents may have guests of the opposite gender in their rooms from 10 AM until 12 midnight, Sunday through Thursday. Friday and Saturday the hours are from 10 AM until 2 AM. Residents may have guests of their same gender stay up to two consecutive nights in their room (no more than once per week) with the permission of their roommates. Guests staying overnight must register at the front desk of the complex and receive a visitor's parking sticker from the police station. Ornelas Hall does not permit guests of the opposite sex to spend the night for any circumstance. Unregistered guests will be asked to leave university housing (see Guest Policy).

42. **Windows/Window Screens:** Windows may not be obstructed, and may not be decorated with any type of material including foil, shoe polish, posters, signs, etc. Any punctures, dents, tears or damage to window screens that are not listed on the inventory sheet will result in a damage charge to all residents of the unit to replace the screen. Screens are not to be removed. If students choose to open their window, the heating/air-conditioning unit must be turned to the OFF position. Failure to do so may result in damage to the heating/AC unit and damage charges to all residents of the unit for repair or replacement of the heating/AC unit.

General Residence Life Information

Abandoned Property

If there has been abandonment of personal property in connection with the abandonment of the unit, the university may remove and/or store all property remaining in the unit for a period of 30 days with the exception of personal property that is perishable (food, medicine, or plants) or without monetary value in the University's reasonable judgement which will be discarded, locks changed, and unit reassigned. The Student may be billed for the removal and/or storage of the property. This property may be discarded through sales, donation, or in such manner as the university, at its sole discretion, may determine.

Assignments

Assignments will be made to students who have been accepted for academic admission to the university. First priority for assignments is given to students who have resided on campus the preceding contract period. Second priority for assignments is given to new applicants based on the date the residence hall application is completed and application and deposit fees are paid in full. Every attempt is made to accommodate student building and roommate requests but cannot be guaranteed. Registered sex offenders are not permitted to reside on campus.

The Director of Residence Life reserves the right to assign and re-assign spaces, including temporary housing spaces, when deemed necessary for the benefit of the individual student, the group, or the university. Students may change rooms/buildings only with the approval of the Residence Life Department. Any student whose actions are found to be detrimental to the welfare of the student living group may be required to move into another room/building, and/or may be subject to disciplinary action.

Behavior Intervention Team (BIT):

If you are concerned about the behavior of a student, please use the link below to report that information to the BIT. Please include all relevant information you can in the forms on that page before clicking on the submit button. Please include your contact information so we can follow up if we need more information. If you have an immediate concern, please contact UPD at 903.566.7300 or dial 911 if it is an emergency. The Student Concern Electronic report can be found here: <http://www.uttyler.edu/police/student-of-concern-report.php>.

Billing Information

All billing is handled through the UT Tyler Office of Student Business Services. Students are able to pay the university for all charges on-line through their "myUTTyler" student account. Students will not be permitted to register for classes, re-enroll or receive transcripts if any university charge is unpaid. For refund information, visit the Student Business Services website: www.uttyler.edu/sbs or call 903.566.7227. Any questions about the billing process should be directed to the Cashier's Office at 903.566.7227.

Break Housing

The residence halls are closed for Thanksgiving, winter break, and spring break. Student housing fees do not cover break periods. Break housing is temporary housing offered to residence hall students who need a place to stay when the facilities are not open. Rooms are offered as space permits and may be available in a different

building. Students must sign up and pay for the time they reserve a space during the break. Students needing break housing should make their request through the Residence Life Office.

Check-in

Students will receive check-in information with their assignment letter. Assignments will be placed on student accounts after students complete the on-line application/contract. Check-in dates will be listed on the Residence Life Department's website. Requests for earlier arrival dates cannot be accepted due to limited staff availability.

Residents begin the check-in process by reporting to the front desk before moving into their room. Students may check-in between 10 a.m. and 6 p.m. The resident must be the person who actually checks into the room; a parent or friend may not complete the paperwork portion of this process for the resident. During check-in, students complete an inventory sheet on which they list all damages, missing furniture and any other irregularities in the room they might be charged for later. The resident is responsible for ensuring all damages are recorded. Failure to do so may result in damage charge assessments at check-out. Residents will be held financially responsible for damages that occur within their room not documented prior to moving in.

Late Check In: Room assignments will be held no later than 4:00 p.m. on the first day of class. If you anticipate arriving after classes begin, you must submit a written request to the Residence Life Office and receive approval by move-in day. If you schedule a late arrival and fail to check in on the appointed date, your contract will be cancelled and you will be charged \$1,000 in liquidated damages. Students who have not made arrangements for a late check-in will be considered to have cancelled their housing contract and will be charged \$1,000 in liquidated damages and forfeit their deposit.

Check-Out

Students who are leaving UT Tyler housing before the end of the academic year must contact the Residence Life Office to cancel their contract. Vacating without notifying the Residence Life Department may result in continuation of residence hall fees, forfeiture of deposit and breaking contract penalty fees. Students who have cancelled their contract or are leaving UT Tyler housing at the end of the contract period must officially check out of their room with a staff member. To prepare for their departure, students should complete the following procedures: 1. leave the room clean, 2. accompany the staff member during the room inspection, 3. complete the inventory sheet, and 4. return keys (if applicable). Failure to follow these

procedures may result in the student being assessed an improper checkout fee, a cleaning fee, key replacement fee and a continuation of the room fees.

Students who are leaving UT Tyler housing at the end of a semester must check out within 24 hours of their last final and no later than Noon on the Saturday after finals, for the fall semester and Noon on the Saturday after finals, for the spring semester.

Checkout extensions may be considered for any student who provides a compelling reason for a late checkout, such as graduation. Requests must be made by the Monday prior to finals week in writing and must be turned in to the Residence Life Department. The University reserves the right to require students to move out of housing 24 hours after their last final. The following procedures must be followed to avoid an improper checkout fee.

- Notify the Residence Life Department and fill out a Contract Cancellation Form (if moving out mid-semester or at the end of the fall semester).
- Make an appointment through the front desk/community center by the Friday prior to finals week to check-out with your Resident Assistant.
- Remove all your belongings, trash, etc. from the suite.
- Clean the area. Sweep and mop/vacuum all floors. Dust all counters and drawers, base boards and windowsills. Clean and sanitize the kitchens and bathrooms. Any large and/or heavy items such as lumber, bricks, or carpeting must be discarded in the trash dumpsters outside the building. Patriot Village and Eagle's Landing residents: Defrost and dry the freezer, empty ice bucket and clean refrigerator. Deep clean oven, stove top and microwave.
- Meet your Resident Assistant at the appointed time and bring your keys with you.
- Your room inventory sheet will be reviewed and charges will be assessed for damages and/or missing items by the Resident Assistant.
- The resident will complete the checkout paperwork as well as an end-of-the-year survey.

Classes

All campus residents must be enrolled in 9 or more undergraduate (6 or more graduate) credit hours each semester to maintain eligibility to reside in campus housing. Any exceptions must be approved by the Director of Residence Life and the Associate Vice President for Financial Management.

Cleaning

Residents are expected to keep their room reasonably neat and clean at all times and to immediately correct any problem area pointed out by a university representative. Residents in suite and private bath facilities are responsible for cleaning their

bathrooms throughout the year. Residents are expected to maintain a safe and healthy living environment for their safety, as well as others in the living community. Residence life staff members reserve the right to ask a resident to clean the room at the staff member's discretion. Violations of this policy will be referred through the disciplinary process and may be referred to the university Department of Environmental Health, Safety and Risk Management. Custodial services are not provided after the resident has officially moved into the room. Residents should report any cleanliness concerns to the front desk.

A cleaning charge will be assessed if the resident does not thoroughly clean the room prior to vacating. The university wants to provide a clean and healthy environment for all residents.

Tips to prepare for moving out of your room: The Residence Life Department wants to provide you with a few handy cleaning tips so you can leave your room in good shape prior to checking out for the semester. This cleaning tip sheet was created so students can clean early and have their rooms pass inspections when they check-out with a staff member. Reference the damages section for minimum charges. Contact one of the custodial staff members in your building if you have any specific questions regarding cleaning your room.

Cleaning Tips:

Adhesives - Remove all tape, sticky tack, thumb tacks, decals, etc. from walls, furniture and the ceiling. Follow manufacture directions on the adhesive so it is completely removed without damaging the furniture or walls. Improper removal of adhesives may cause damage to the property which may result in damage charges.

Bathroom - Residents may purchase commercial cleaning products to thoroughly clean the sink, mirrors, toilet and bathtub/shower (remove all soap scum from walls). Toilet cleaning tip – pour two cups of vinegar in the toilet and let it sit for one hour, scrub to remove water ring. White vinegar may help remove rust spots also.

Floors - You will need to sweep and mop tile floors and vacuum all carpeted floors; do not use any wax products on the floors, just clean with a mop and water. Wax products and carpet freshener products can damage the floors in the rooms. Please do not sweep trash into hallway. To spot clean carpets, use warm water and blot the area, or you can purchase a can of spot cleaner (follow directions on the can).

Furniture - Clean the furniture with commercial products (including ceiling fan, bed, mattress, chairs, and inside and outside of desk and dressers).

Microwave - Residents may place a cup/bowl of water in their microwave and turn it on for 40 to 90 seconds, then wipe to clean. All-purpose cleaners can be used for tougher spots inside the microwave.

Refrigerator - Residents should clean inside and outside, empty the ice bucket, clean the drawers and shelves and remove all food items. Commercial products may be purchased to clean the refrigerator.

Stove - Residents should clean the inside and outside of their stove, including the burner pans and racks. Degrease and clean the oven, broiler pan, drip pan, cook top and knobs. Commercial oven cleaning products may be purchased to thoroughly clean the stove. Replacement pans may be purchased locally, if necessary.

Trash - You will need to remove all trash from your room/unit.

Windows/Blinds - Clean windows, windowsills and blinds using warm water or a commercial window cleaning product.

Consolidation Policy/No Roommate

The Residence Life Department reserves the right to consolidate any student who, for whatever reason, is left with an empty space in the unit during the year or after the priority sign-up process for the upcoming semester.

If a resident has a space open in the unit, the resident will be expected to accept one of the following options:

- Choose to move to another half-occupied room in the same facility.
- Find another student willing to move into the room. All room changes are made at the discretion of the residence coordinator. This policy does not require a student to move to another facility. It is the student's responsibility to find a roommate when consolidation is necessary and the Residence Life Staff will facilitate meeting other residents in a similar situation.
- If a resident is the only resident in the facility who has an open space for a roommate, the resident must:
 - Keep the unoccupied portion of the unit in such condition that would allow someone to move into the unit at any time;
 - Display an attitude of cooperation and acceptance toward any resident who may examine the unit prior to considering occupancy;
 - Agree the unit may be shown to prospective occupants without prior notification and in his/her absence;
 - Agree to accept a roommate assigned by the residence coordinator.

Students living in single occupancy bedrooms (Ornelas Triples, Patriot Village, Eagle's Landing) may have the empty bedrooms assigned by the Residence Life Department.

The Residence Life Department reserves the right to require students without roommates to acquire roommates in order to: (1) better meet the demand for students requesting to room together, (2) allow for maintenance repairs, (3) make space available for the housing of special groups, (4) reduce the cost of utilities, or (5) facilitate cleaning. The Residence Life Department guarantees students a space (not a particular room or building) on campus.

In general the process used is as follows:

1. Notification and explanation of the process sent to students
2. Request for room transfers accepted
3. Consolidation assignments made by Residence Life Staff
4. Moves begin
5. Reduce heating/air conditioning
6. Remove all perishable food items and empty trash
7. Removed holiday decorations from windows and doors

Contract

All students must complete a residence hall contract for the period of time they reside on campus. The Housing Contract is for an entire academic year (fall **and** spring semester). Returning students must renew contracts each contract period but are not required to pay an additional deposit. Students who want to cancel their contract must do so (on-line) by the dates specified on the residence life website in order to break their contract without penalties. If a cancellation is made after the appropriate deadline, the entire room deposit is forfeited, and the student may be charged a contract break fee.

Contract Cancellation

The Housing Contract is for an entire academic year (fall **and** spring semester). Cancelling the housing contract may result in significant financial consequences. Students are responsible for the full amount of all charges for the contract period unless the contract is cancelled in compliance with one of the provisions outlined in section IV of the contract. All cancellations must be submitted through the Student's "myUTTyler" account.

- A. Cancellation of contract before the start of the contract period:
This contract may be terminated by contacting the Residence Life Department in writing no later than June 1 for the fall semester, November 1 for the Spring semester, and May 1 for any summer semester. Any student failing to cancel by the above dates who enrolls at the University forfeits their entire deposit and will be charged \$500 in liquidated damages. If the Student does not meet the criteria for the Housing Waiver, Student will be assessed charges for housing and a meal plan.
- B. Cancellation of contract during the contract period:

1. Before taking occupancy:

If the assignment is cancelled to a unit in University Housing after the beginning of the Contract Period and *before Student takes occupancy and before the first day of classes*, Student will be charged \$500 in liquidated damages and will forfeit the deposit.

If the assignment is cancelled after the first day of class, Student will be charged the cancellation penalties stated in Contract.

2. After taking occupancy:

a. If the assignment is canceled to a unit in University housing after the beginning of the Contract period and *after taking occupancy*, Student will be charged \$1000 in liquidated damages and will forfeit deposit and unit charges will be prorated through the official date of checkout

b. If Student withdraws from the University or fails to register with the University during the semester in which the cancellation occurs, Student must notify The Department of Residence Life in person within 24-hours of withdrawal or by the 12th class day for failure to register. When Student's withdrawal or non-registration is confirmed by the Registrar, Student will be required to pay to the University \$1000 in liquidated damages and will forfeit the deposit in addition to all charges accrued under the Contract through the date of check out.

c. If Student graduates from the University at the end of the fall semester, Student must notify the Department of Residence Life on or before December 1. When the Registrar confirms graduation, Student will be required to pay to the University all charges accrued under the Contract through the end of the fall semester. Failure to notify the Department of Residence Life about graduation by December 1 will result in forfeit of the deposit and \$1000 in liquidated damage charges.

3. Judicial/University Contract Termination

If the University terminates the contract due to disciplinary action or the failure of the Student to abide by the conditions of the contract, the student must immediately check-out and withdraw from campus housing. In such case, Student is not entitled to any refund of the deposit and is liable for all charges for through the official date of check-out plus \$1000 in liquidated damages. Students are required to complete the checkout process properly and may be required to do so immediately upon notice.

4. Withdrawal from the University During Contract Period

If you desire to withdraw from The University of Texas at Tyler, you must:

- Contact the Registrar's Office and withdraw from classes
- Contact the Financial Aid Office (if you are on any financial aid)
- Complete Contract Cancellation/Deposit Request with the Residence Life Office
- **Move out of suite within 24 hours of withdrawal date**

A Contract Cancellation/Deposit Request form must be on file in the Residence Life Office. Students are required to officially check out of University Housing **within 24 hours of their withdrawal date**. Any unused portion of room rent you have paid, minus liquidation fees, will be credited to your account and will be based on the date you officially checked out of University Housing with the Residence Life Office (see Contract Cancellation Fees).

Contract Renewal

Contract renewal will take place in the spring semester. This is the time when current residents can reserve their room for the next academic year. Returning students who renew during this period are given "priority status" and reassigned first. There will be no deposit refund for students signing contracts during the renewal process unless the contract is cancelled in writing prior to June 1.

Damages

Students are responsible for completing an inventory sheet documenting all existing damage to the room when they check-in. Students will be charged for any damage to their room and/or furnishings that were not present and/or noted when they moved in. This includes the window, window screen and both sides of the front door. Residence Life staff members will assess damage charges to individual accounts throughout the academic year for any damaged or vandalized property. Final charges will be determined by a walk-through by professional staff. Resident Assistants will

do a preliminary check with you on the day you check-out in the spring. If a resident checks out during the academic year, Residence Life staff will check the suite. Student rooms must be maintained in a reasonable state of orderliness and cleanliness. Please refer to the Decorations Policy (#9 of Community Standards and Policies) for decorating guidelines. If another student is suspected of causing the damage, the charges may be transferred if the University Police Department is able to verify the allegations.

All residents are expected to care for university property and report damages immediately. Residents may complete report damages to their unit at the front desk of their facility by completing a work order. If a resident fails to report a significant maintenance issue (i.e. leaking water, constantly flushing toilet, mildew, etc.), the resident could be fined for the assessed damages if not reported in a timely manner. Damages, either intentional or accidental, may result in the student(s) responsible being billed. The university is not responsible for any damage to a student's room or a student's personal effects as a result of theft, vandalism, fire, sprinkler system activation or maintenance failure. Maintenance problems do not constitute a reason for a refund. Students are responsible for providing their own property insurance for personal possessions. Below is a list of the most common cleaning and damage charges. Damage charges may be appealed in writing to the Residence Life Department. Students are responsible for any damage caused to their living area or they are found responsible for, during the time they are assigned to that space.

Air-conditioning/Heating units are required to be maintained at set temperatures in order to ensure they continue functioning appropriately. When outside temperatures raise, especially during the summer months, thermostats should not be set lower than 70 degrees. If any window in the unit is open, the A/C or Heat should be shut completely off. Failure to do so, may result in damage to the heating/air unit for which the residents will be billed.

PRICE LIST

The following are minimum cleaning and replacement charges. These prices may increase based on the specific room condition. Estimated costs for some common concerns are:

| | |
|---------------------------|------------------|
| Adhesive Removal | \$ 50 + \$5/hole |
| Bathroom cleaning | \$ 125 |
| Blinds | \$ 30 (min.) |
| Exterior Door Replacement | \$ 500 (min.) |
| Interior Door Replacement | \$ 150 (min.) |
| Nail Hole | \$ 25 |
| Improper Checkout | \$ 125 |
| Key | \$ 30 + \$5/hole |

| | |
|-------------------------|------------------------|
| Mattress | \$ 135 |
| Paint | \$ 100 (min.) per wall |
| Refrigerator Cleaning | \$ 125 (min.) |
| Screen Replacement | \$ 40 |
| Stove Cleaning | \$ 125 (min.) |
| Trash Removal (per bag) | \$ 50 |
| Window Replacement | \$ 175 |

Community Damages

Damages that are unable to be attributed to an individual may be prorated among the residents of the suite, floor, or building where the damage occurred. These charges will be assessed to students' accounts. Students are encouraged to report acts of vandalism so that the responsible person(s) will be charged. Remember that every dollar spent by Residence Life comes from student housing fees. Every dollar spent on damage repair is a dollar that cannot be spent on refurbishment, renovation, furnishings, programming, recreational equipment, etc. Help us keep your housing in the best condition possible.

Deposit

You must deliver a security deposit payment to the University as stated in the contract, before you will be able to select a specific assignment in Eagle's Landing, Ornelas Hall, or Patriot Village.

The purposes of the deposit are to (1) guarantee that you will occupy the unit to which you are assigned and fulfill your obligations under your Housing Contract, and (2) create a fund to defray charges for damages to your unit or other University property and any other charges authorized under your Housing Contract.

At the end of your Contract Period and upon final departure from university housing, if you have complied with the Contract, paid all sums you owe to the University, surrendered your unit in good condition (excepting only ordinary wear and tear), and provided a written forwarding address to the University for refund of your deposit, then the University will refund your deposit on or before the 45th day after you checkout as required by Section VII. IT IS YOUR RESPONSIBILITY TO PROVIDE THE UNIVERSITY A WRITTEN FORWARDING ADDRESS FOR RETURN OF YOUR DEPOSIT.

You will forfeit your Security Deposit if you breach the Contract Terms and Conditions, or to the extent of any unpaid sums due to the University or any damages for which you are responsible under the Contract. You are also subject to charges for sums due to the University or for damages in excess of the amount of the deposit.

Dining Services

The University of Texas at Tyler Dining Services encompasses all dining on campus. Dining services include catering, a variety of retail locations on campus and an all-you-care-to-eat dining hall named The Met.

MEAL PLANS

All students who live on campus in Ornelas Hall are required to purchase one of UT Tyler Dining’s three traditional meal plans.

Ornelas Hall Residential Meal Plans include:

- **Patriot Premium Plan**
Unlimited MET Swipes 7 days per week, all day long; \$100 Dining Dollars; Bottomless Cup; 8 MET Guest Passes; Pizza Party for 10 people
- **Pride Plan**
15 Meals per week; \$200 Dining Dollars
- **Eagle Plan**
10 Meals per week; \$650 Dining Dollars

All students living in University Pines, Patriot Village and Eagles landing are required to purchase a meal plan of their choice.

University Pines, Patriot Village and Eagles Landing Meal Plans include:

- **Patriot Premium**
Unlimited MET Swipes 7 days per week, all day long; \$100 Dining Dollars; Bottomless Cup; 8 MET Guest Passes; Pizza Party for 10 people
- **Pride Plan**
15 MET Meals per week; \$200 Dining Dollars
- **Eagle Plan**
10 MET Meals per week; \$650 Dining Dollars
- **Orange Plan**
10 MET Meals per semester; \$1,000 Dining Dollars; Bottomless Cup
- **Blue Plan**
4 MET Meals per week and \$300 Dining Dollars

Meals can be redeemed in the **Met** (located in the University Center). Meal plans come with Dining Dollars, which can be used at any of the retail locations on campus or in The Met. The “meals/week” meal plans allow students up to three meal plan swipes per day with a 30-minute delay between meals. These meals cannot be shared. At the end of each week, the unused meals are forfeited. The Patriot Premium plan allows students to use their meal plan with no delay between meals and no restriction on the number of meals used per day. With this plan, students may share their meals with family or friends. At the end of the semester, unused meals are forfeited. Student meal plans default to the least expensive meal plan for the student’s residence hall at the beginning of each semester.

After the twelfth day of class, students cannot change. Ornelas Hall does not provide facilities for full-service, individual cooking; therefore, students are required to purchase a meal plan. Cooking can lead to pest problems, cleanliness issues and health concerns. For health and safety reasons, students are asked to limit their cooking by using approved appliances only.

DINING DOLLARS

Dining Dollars are just like cash and are accepted at all retail locations ***on campus***. Dining Dollars also can be used in The Met to pay for meals with friends. Students can add additional Dining Dollars to their dining account at any time using the following steps:

1. Contacting the cashier's office
2. Logging onto the dining website and choosing add DB

Dining Dollars do not roll over from semester to semester. Students are encouraged to track their available DB in order to achieve a zero balance at the end of the semester. Each retail location can provide up to date information on available DB balance.

UT Tyler Dining Locations

The Met is an all-you-care-to-eat dining location. Meaning, once you swipe in you can eat as much or as little as you want. The Met offers a wide variety of offerings including; exhibition stations, authentic ethnic cuisine, home-style dishes, culinary twists on classic favorites and a variety of healthy options. Through our world-class service program, we treat you like a guest at your campus home. Our staff strives to make every experience satisfying. The Met hosts exciting special events, theme nights, monthly extravaganzas, and holiday festivities to inject even more fun in your dining experience. Hours of operation for The Met and retail locations can be found at each dining location and on the UTT Dining website, www.uttylerdining.sodexomyway.com Daily menus are also listed on the UTT dining website, www.uttylerdining.sodexomyway.com for The Met.

Retail locations on campus include:

1. Subway (located in the University Center Food Court)
2. Chick-fil-A Express (located in the University Center Food Court)
3. Wholly Habanero (located in the University Center Food Court)
4. Convenience Store (located in the University Center Food Court)
5. Blends & Brews (located in the University Center)
6. Liberty Station (located in the Business School)
7. Covalent Cafe (located in the Pharmacy Building)

Dining Dollars, cash or credit is accepted at any retail location on campus.

SICK TRAYS

When a resident is ill and needs his/her food brought to their room, a roommate or friend may pick up a meal by taking the ID card of the sick resident to the front desk of their residence hall. A form is filled out by the hall director, and the person picking up the food presents both the form and the ID card at the register in the cafeteria. If the resident needs more than one meal, a form must be filled out each time.

CONTACT US: For more information on dining services, visit www.uttylerdining.sodexomyway.com, or contact SODEXO by phone at (903) 565-7074.

Discipline

As an integral part of UT Tyler's educational efforts and support services, Residence Life is directly responsible for creating and enforcing policies that reflect the University's mission within our facilities. We believe that a student's development and education are influenced as much by the living environment as the classroom experience. While acknowledging that residents have the ultimate responsibility for their own personal growth and development, the Residence Life staff will try to maintain an atmosphere that will support growth, development and education.

The success of the campus experience depends on each student, and it is our hope that students will take an active role in determining that success. It is therefore expected that residents are responsible for the activities that occur within their assigned suites. Your commitment, consideration, and cooperation will be important in making your living experience rewarding and satisfying. Students whose actions are disruptive to the use and enjoyment of University housing facilities by other students or who fail to adjust to a community living environment will be subject to disciplinary action. This action may result in a change of residence or in contract cancellation. More information about this can be found at www.uttyler.edu/judicialaffairs.

Students found in violation of a residence life or student conduct code policy may be required to attend a disciplinary meeting with the residence coordinator or a UT Tyler Judicial Officer. Students may appeal the decision or sanction of the meeting by contacting the Office of Judicial Affairs and submitting a written appeal within 14 days of the meeting. Continuous problems, problems of a serious nature or violations of the student conduct code will be referred directly to the Office of Judicial Affairs. For more information, refer to the Judicial Affairs website at www.uttyler.edu/judicialaffairs. The discipline process is used as an educational tool for students to learn about community living.

Emergency Procedures

In the event of an emergency evacuation (fire alarm, etc.), all residents are to leave the complex by the quickest means. Patriot Village residents should exit by the stairwell closest to their apartment and exit the complex by the east gate or the front gates. Residents should proceed to Parking Lot 14, the baseball parking lot. Residents must remain in Parking Lot 10, so that an accurate roll can be taken. Ornelas Hall residents should exit by the nearest stairwell and proceed to Parking Lot 15. Residents must remain in Parking Lot 15 until the situation has been resolved. For Eagle's Landing, Buildings One and Two, students will go to the parking lot in front of the Clubhouse; Building Three, Four, Five and Six report to the volleyball court area; Buildings Seven and Eight report to the parking lot on side of Buildings Five and Six; Building Nine report to the parking lot by building Seven and Eight; Building Nine Ten, Eleven, Twelve and Thirteen all go to parking lot on side of Building 9.

In the event of a tornado, residents must not leave the building. For Patriot Village and Eagle's Landing, residents are encouraged to go downstairs to a first floor apartment's bathroom. For Ornelas Hall, residents should gather in the middle stairwell and walk all the way down. For Eagle's Landing, students should go into their bathrooms or closets with doors closed. Staff may come to your door to bring everyone to first floor area if needed.

Furnishings

Each room is furnished with essential furnishings (i.e. beds, dressers, desks, chairs, etc.). Furnishings must remain in the room at all times. Students may bring additional furniture as space permits. However, structures that require assembly inside the room, such as lofts or stacking beds on cinder blocks, are not permitted due to safety hazards and damage caused to university property. Students are not permitted to stack furniture. Students who place boards across their bookshelves for additional storage are responsible for any damage that may result to the property or injury to any person.

Residents may not block windows because windows may be used as a means of egress in emergency situations. Furnishings may not be placed in front of the air vents as this may cause the air/heating unit to work improperly.

Waterbeds, halogen lamps and ceiling fans (unless provided by the university) are strictly prohibited. Students may not leave any type of furniture, rugs, grills or personal property outside of their room or have anything in the hallway that may cause egress problems. No additional locks, appliances or furnishings may be attached to the room.

Patio

At Eagle's Landing, a patio area is located outside of each apartment. Students are to provide their own patio furniture or décor. Students are not permitted to bring university provided furniture to their patio. Additionally, students are to keep this area clean and free of debris and trash. Grills are also not allowed on patios per City of Tyler ordinance however, there is a grill area located at the front of the property for student usage.

Guest Policy

Patriot Village and Eagle's Landing:

Residents are responsible for their guest's compliance with all housing, UT Tyler, and parking policies. Visitation is a privilege, not a right. Abuse of this privilege impedes the right of others' privacy and safety, and may result in loss of visitation privileges. The resident is responsible for the conduct of her/her guest. Overnight guests are allowed with roommate's approval. Overnight guests are allowed a maximum of three (3) consecutive nights and not more than three (3) times a semester. Guests may not move from one room to another in order to extend their visit. Residence Life reserves the right to revoke this privilege. No access card or room key will be provided for guests. Any procedure may result in the daily rental rate being levied, loss of visitation privileges, and/or further judicial action. Registered Sex Offenders are prohibited from being within the living areas of the University's Residence Halls.

Ornelas Hall:

Residents may have guests of the opposite gender in their rooms from 10 AM until 12 midnight, Sunday through Thursday. Friday and Saturday the hours are from 10 AM until 2 AM. Residents may have guests of their same gender stay up to two consecutive nights in their room (no more than once per week) with the permission of their roommates. Guests staying overnight must register at the front desk of the complex and receive a visitor's parking sticker from the police station. Ornelas Hall does not permit guests of the opposite sex to spend the night for any circumstance. Unregistered guests will be asked to leave university housing. Guests must be at least 16 years of age.

Health and Safety Checks

Once a month, Residence Life staff will enter rooms to check safety equipment (fire extinguishers, smoke detectors, and related equipment). Staff also will check for trip hazards, fire hazards, general cleanliness, and to ensure that all University-owned appliances are working correctly. Residence Life will provide students with notice at least 24 hours prior to these inspections. Students who refuse to correct issues arising from health and safety checks will face disciplinary action including disciplinary fines. If the Residence Life staff has to return a second time to complete

the Health and Safety checks and the room still is not clean, this will result in a \$50 fine.

Holiday Break Period

In the interest of safety and security and because the University is officially closed during the Christmas and New Year holiday period, Residence Life facilities will be on reduced staff during the break period. The front desks will be closed and mail service is held during the break. We will not be able to forward student mail over the break. Residents are required to check-out with a Residence Life staff member before leaving for the break.

Residents are required to check out with a Residence Life staff member before leaving for the break, though they will not be required to move all their possessions out if they are returning for the spring semester.

All residents must do the following prior to the Saturday after finals:

- Clean their apartment/suite/room thoroughly.
- Turn heater to the lowest setting.
- Unplug all electrical appliances, except for the refrigerator, and dishwasher.
- Remove all perishable food items, clean stove, and empty all trash.
- Remove any belongings from a vacant spot so new assignments may move in for the spring semester.
- Remove holiday decorations from apartment/suite windows and doors.

All communities will be closed over the winter break between fall and spring semester; as there is no food service during the break. Residents are required to check out with a RA before leaving for the break, though they will not be required to move all their possessions out if they are returning for the spring semester. Residents are encouraged not to remain in UT Tyler housing during the break. Students who are discovered living on campus without authorization will face disciplinary action.

Housing Shortages

In the event of a housing shortage, Residence Life reserves the right to allot temporary assignments and place an additional student in any suite, providing bed and storage space for each resident. As housing becomes available, the last resident assigned must move to regular accommodations.

ID Cards

Your Student ID Card serves as your primary form of student identification. As such, it is the student's responsibility to carry their ID card with them **at all times**. Residents must have their ID card activated at the front desk of their facility to gain access to

their rooms. Students who lock themselves out of their room and must be let in by staff will be billed \$10 for the third and any following instances. If your card is lost, immediately contact Student Business Services at 903.566.7227 to request a replacement. The replacement fee is \$25.

Improper Checkout

Failure to properly check out results in an improper checkout charge of \$150. Students not prepared to checkout at the scheduled time may be assessed an improper checkout fee. Additional charges for damages, losses, cleaning, and room/board may be assessed to the student account or withheld from your deposit. Failure to properly checkout with staff may result in your inability to dispute charges or damages.

Keys/Locks

For certain housing assignments, keys may be issued during the check-in process. Students should lock their door each time they leave the room. Students may not loan their key or ID to anyone. Students should report lost keys to the front desk immediately. A fee will be assessed to change the lock and make new keys each time a key is lost. Locks are changed on front doors and closets (if applicable) only. Students living in facilities with card access, who lose their ID, should have a new ID card made in the Card Services office in the Student Center. Residents are not allowed to install additional deadbolts on the doors. Students are allowed to borrow a key three times each semester from the front desk for a period of 15 minutes before disciplinary action is taken. It is a violation of university policy to duplicate any university-issued key.

For winter break, all residence hall students must return their key to the front desk during regular desk hours before leaving. Failure to do so will result in a damage fee to change the lock on the door. Keys will be reissued upon check-in for the spring semester during regular desk hours. The university wants to protect the residents on campus.

Maintenance

The Department of Residence Life and the UT Tyler Physical Plant provide general maintenance service to University Housing. Please contact the front desk if there are any maintenance problems in your suite. Residents are responsible for minor maintenance issues, such as plunging stopped-up commodes. All major maintenance issues must be reported to the front desk. Residents are prohibited from attempting any plumbing, electrical, or facility renovation in University Housing.

Missing Persons Policy

All campus residents may designate an individual as a contact who will be notified by UT Tyler within 24 hours if the resident is determined to be missing. If you wish to designate someone other than the emergency contact you specified on your application, please send an e-mail to housing@uttyler.edu with the name and contact number of this person. Please state this person's relationship to you in the e-mail.

UT Tyler will notify the custodial parent or guardian of any resident who has not yet turned 18 who is reported missing within 24 hours. UT Tyler will initiate emergency contact procedures (and notify law enforcements as applicable) for residents of any age who are determined to be missing for more than 24 hours.

On-campus Housing Policy

Students who have completed fewer than 60 credit hours at any junior college or university, including UT Tyler, are required to live on campus if facilities are available. Dual credit or AP credit or credit-by-exam tests do not count toward this total for first-time full-time students.

Students who are required to live on campus may reside in University Pines, Patriot Village, Ornelas Hall or Eagle's Landing. These are the only facilities that satisfy the residency requirement. Exceptions may be made for students who meet at least one approved waiver requirement.

A waiver request form may be obtained from the Department of Residence Life or on-line at: <http://www.uttyler.edu/housing/residency policy.php>.

A waiver will be granted for the following reasons:

- Students who currently live within 50 miles of Tyler with a parent or legal guardian (as evidenced by a current tax return).
- Students who are married.
- Students who are 21 or over or will be before the 12th class day.
- Students with a medical disability that cannot be accommodated on campus.
- Students with custody of a child and who can provide the residence life department with an original birth certificate of the child or custody documentation.
- Students who are enrolled for eight or fewer semester credit hours during the fall and/or spring semesters.

Students who meet one of the exemptions listed above and who wish to live off campus must submit in writing to Residence Life a request for a waiver to the policy.

Residence Life must approve the waiver, even if it is a waiver for which the student automatically qualifies.

Pest Control

Pest control is considered primarily the responsibility of the resident. UT Tyler may provide professional pest control service as deemed necessary to students who report pest problems to the front desk. This service is a courtesy to residents but is not a guarantee of extermination. We strongly encourage residents to be proactive with pest control. Several over the counter products are effective against bugs normally encountered in University Housing. Foggers are not permitted. Maintenance and housing staff will advise residents who request pest control service of the action(s) required of them to treat the problem.

Please keep in mind that should pest control service be required due to a lack of cleanliness or actions of the resident, the fee for said pest control will be billed to the resident's student account. Residence Life does provide quarterly pest control spraying. If pest control personnel are unable to treat a room properly due to personal property being in the way, the room may not be treated and residents will be fined \$50.

Note: A majority of pest infestations are the result of unclean environments. The University recommends that students maintain their rooms in a clean and sanitary condition to avoid pest problems.

Renter's Insurance

The University of Texas at Tyler strongly advises that students living in University housing purchase personal renter's insurance. UT Tyler shall not be directly or indirectly liable for loss or theft of personal property, or for damage or destruction of such property by fire, water, or other causes. We recommend that you check your family's homeowner's insurance policy as college students may be covered.

Room and Building Changes

Residents who wish to make a room change within the building should contact their residence coordinator and fill out a Room Change Form. Any resident requesting a new roommate will usually be required to change rooms. Students should contact a staff member to complete the paperwork for changing rooms or checking in or out of their room. Students who transfer rooms or suites without written approval from the Residence Life Department will be charged \$150, be required to move back to their assigned space, and may face disciplinary action. Room transfers typically are not granted until after the 12th class day of each semester.

Room Condition Report

Students checking in and out of University Housing are required to complete the Room Condition Report confirming the present inventory and condition of their assigned rooms. This form must be signed by the student and returned to the front desk or designated area within 24 hours of check-in to avoid charges for losses or damages. Residence Coordinators maintain these records. Failure to return this form will result in your acceptance for any and all charges for damages. Once the form has been signed and submitted, no additional changes are permitted.

Room Entry by Staff

The University of Texas at Tyler recognizes and respects your privacy; however, the University may enter into your apartment/suite at any time in the event of an emergency and at any time for any reasonable purpose, including, without limitation, inspection, cleaning, or maintenance purposes. A room can be entered without notice when there is reasonable cause to believe a violation of University policy, State, Federal or local laws has occurred or is taking place. Residence Life staff is allowed to search all university furniture and property. Apartments and residence hall rooms will be entered during Thanksgiving and semester and spring breaks to ensure that the heat or air is set to acceptable levels, and each month for health and safety checks. There may be entry without notice in emergencies where imminent danger to life, safety, health, or property is reasonably feared. Access to apartments or rooms will not be granted to friends, relatives, or other students by staff. You should keep your door closed and locked and telephone the front desk or University Police if you have concerns about who is coming into your apartment.

Safety, Security and Emergency

The University of Texas at Tyler has its own police department that employs full-time, certified police officers. The mission of The University of Texas at Tyler Campus Police is to provide an environment in which the university community can live, study, and work without fear. The University of Texas at Tyler Campus Police will partner with members of the university community to maintain an environment of safety conducive to the accomplishment and fulfillment of The University of Texas at Tyler's overall mission by providing information and services that enhance personal safety and protect resources.

Special Accommodations

Students who require special accommodations in a residence hall facility may request one through the Student Accessibility and Resources Office. The Student Accessibility and Resources Office will advise the Residence Life Department of provisions of reasonable accommodations needed as they relate to student housing. The Residence Life Department will consult with Disability Services and/or the Residence

Life Accommodations Assessment Committee regarding documentation of a disability and provision of accommodations. Once a student has been given special accommodations, these accommodations will be maintained each semester that they live on campus. If a student requests to transfer to another residence hall, he/she needs to contact the Residence Life Department to see if an accessible room is available. The student may be assessed a fee to transfer their accommodation in some buildings. The Residence Life Department attempts to accommodate all students on campus.

Temporary Disabilities: The ADA does not cover temporary disabilities except under certain circumstances. The law does not provide accommodations for a student with a broken bone, recent surgery, someone on crutches, etc. The Residence Life Department will attempt to work with a student with a temporary disability to move to another room upon request, if the space is available, just as any student would be allowed to move. If the student needs assistance that cannot be provided by a normal move, they should contact the Residence Life Department for more information.

Staff

The resident assistant (RA) is a paraprofessional staff member who has direct and constant contact with residents. RAs are assigned to floors/areas in the residence halls to act as facilitators for the community and enhance the social, educational, intellectual and cultural development of each student. They provide programming opportunities to enhance student development. The RA articulates to students the philosophy and policies of the Residence Life Department and UT Tyler, while representing the department as a role model in all facets of university life.

The housing assistant (HA) has the primary responsibility to act as a communication link between the staff and residents. The HA is responsible for individual desk shifts within the building they are assigned. They help answer student questions, direct phone calls, provide information and complete various administrative tasks.

The residence coordinator (RC) is a professional employee responsible for the entire building. They directly supervise the RAs and HAs and serve as a resource person and facilitator for the community to enhance the educational, social, intellectual and cultural development of the residents of the residence hall. Residence Life staff members are supervised by the Director of Residence Life.

The Maintenance Staff are full-time UT Tyler staff members. The maintenance staff responds to maintenance and repair issues within UT Tyler housing and is the on-call respondent for most after-hours maintenance emergencies. The maintenance staff reports to the Director of Residence Life.

Suite Vacancy

If there is a vacancy in your suite at the time you move-in or at any time during the year, another student may be assigned at any time. Residents are responsible for keeping the space clear for a newly assigned student to occupy. Each resident with a vacancy in their suite may occupy or keep in use only one closet and one set of furniture. Please be aware that, while we will try to let you know in advance, there is a chance that a student will move in while you are not in the suite. Any violation of this policy may result in charges of up to the semester rent for the vacant space.

Things to Bring with You

Each unit is considered fully furnished. You must provide your own linens. Patriot Village and Ornelas Hall mattresses are 80 in L X 36 in wide (Twin XL). Eagle's Landing mattresses are standard full-size. You should bring your own alarm clocks, towels, surge protector power strips, and study lamps. If you have a question about a specific item, please contact the Residence Life office at 903.566.7008. Most students will want to bring a personal computer, stereo and TV. You should contact your suitemates and roommates as soon as you can to avoid duplicating items everyone in the suite will be using (i.e.: vacuum cleaner, living area TV, etc.).

Here are some other items to bring:

- Linens & Comforter
- Mattress Cover
- Pillow
- Towels/Washcloths
- Trashcan/Trash bags
- Alarm Clock
- Toilet Paper
- Cleaning Supplies
- Shower curtain/Rings (Ornelas – “stall length”)

Patriot Village and Eagle's Landing residents will also want to bring items for the kitchen, such as:

- Pots & Pans
- Dishes
- Kitchen Supplies

Utilities

All costs for utilities (electricity, water, basic cable, Wi-Fi, trash removal) are included in student housing rates. Residence Life pays these utilities for the students. It is important to note that no additional cable services are available from Residence Life, though residents may contact the internet/cable provider to arrange for additional service. Satellite dishes are prohibited.

Students are encouraged to be environmentally responsible in their use of electricity. Typical electrical usage is included in the price of the unit. In the event of a unit exceeding the allotted amount by using excessive amounts of electricity, students in the unit may be held responsible for the overage amount.

IMPORTANT DATES TO REMEMBER

As you make arrangements for university housing, please remember the following important dates:

| | | |
|-----------|----|---|
| August | 24 | Fall Move-in Begins |
| August | 28 | Fall Classes Begin |
| September | 12 | Room Consolidation Begins & Roommate Change Requests Accepted |
| November | 18 | Thanksgiving Break Begins |
| November | 26 | Halls reopen from Thanksgiving |
| December | 4 | Deadline for late checkout requests |
| December | 16 | Halls Close for Break |
| January | 12 | Spring Housing Open |
| January | 16 | Spring Classes Begin |
| March | 10 | Halls Close for Spring Break |
| March | 18 | Halls Reopen from Spring Break |
| April | 23 | Deadline for late checkout requests |
| May | 5 | Spring Housing Closes |

