

PATRIOT PARENT GUIDE



UTTyler™ PARENT & FAMILY PROGRAMS

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WELCOME TO THE PATRIOT FAMILY!

When we say family, we include all who have guided, mentored, cared for and loved a Patriot. We know that every Patriot has a wide variety of people who have helped them reach this point, and we want to recognize each of you!

College is an exciting journey you undertake with your student, and UT Tyler will be there to guide you through this time of discovery and to help you face any challenges that might arise! The best way to learn about your student’s college experience is to talk with them.

Please refer to the “Patriot Talks” to begin having those conversations. Each talk is designed specifically for that page’s topic and provides conversation starters.

We are excited to have you join our family and we look forward to our time together!

PATRIOT TALKS

What excites you about the upcoming semester?

What are you worried about in the coming months?

How can I support you during the school year?

UT TYLER CAMPUS MAP

3900 University Blvd., Tyler, TX 75799 | Campus Police: Dial 911



PARENT & FAMILY PROGRAMS

The mission of UT Tyler's Parent & Family Programs is to keep families informed and connected from orientation to graduation. We inform families through various initiatives, including Parent Chats, our parent website and social media platforms. We connect with families through Family Weekend, Family Day, game nights and tailgates. We are every family's connection to the university and strive to be the first stop for everything families need!

FAMILY ASSOCIATION

The Family Association provides families with events and resources that help them stay connected and involved with the university. This membership includes many perks, such as discounts and access to important information about scholarship opportunities, communities and UT Tyler swag. We offer three memberships: complimentary, \$40 annually and \$150 for four years.

PATRIOT TALKS

Make a
communication plan.
(How often you will talk, what
things are high of importance)

Discuss the best
time for your
student to come
home/visit.

How to handle
homesickness.



To learn more about UT Tyler Parent and Family Programs, scan here or visit uttyler.edu/parentcenter.

ACADEMIC SUPPORT

Click paragraph
titles for website!

STUDENT ACCESSIBILITY & RESOURCES

The Office of Student Accessibility and Resources approves and coordinates support services, accommodations and assistive technology for students with disabilities. SAR works with faculty and staff on all UT Tyler campuses to ensure equal access to university programs, services and activities for students with disabilities.

SUPPLEMENTAL INSTRUCTION SESSIONS

Supplemental Instruction Sessions are free group study sessions where your students will practice what they are learning in class each week. These sessions are free, voluntary and led by faculty-recommended students who have taken the class before and done well. In these sessions, the SI Leader will encourage your student to collaborate with their classmates, apply what they're learning via various activities and test their knowledge. Students who regularly attend SI sessions often see a half to a whole letter grade increase by the end of the semester!



LIBRARY

The Robert R. Muntz Library provides educational resources and services to the UT Tyler community. We aspire to create a welcoming, safe environment that meets our patrons' research needs. Students can talk to a professional librarian to discuss their research projects and develop strategies to be successful in their coursework.



SUPPORT SERVICES

OFFICE OF INTERNATIONAL PROGRAMS

The Office of International Programs supports domestic and international students. All students are welcome to stop by and learn about study abroad opportunities, ranging from summer faculty-led to semester exchange. International students can visit us for guidance on the complex rules and regulations associated with their visa statuses. Throughout the year, we welcome everyone to the various cultural events we host such as Lunar New Year, Día de los Muertos and Diwali. Finally, we even have an in-house passport acceptance facility to assist students and community members as they plan their travels abroad. Tell your student to visit the OIP for more information about these opportunities!

CAREER SUCCESS

The Office of Career Success provides guidance, support and resources to students and alumni as they navigate the career development process. Career Success creates a supportive and educational environment where students and alumni can actively participate in their career development. Career Success assists with various initiatives such as self-awareness, career exploration, job search, resume writing and interview preparation. Career Success develops collaborative employer relationships with business, government, education, and community partners to support student success by providing a clear and direct pathway to career placement.

PATRIOT TALKS

Discuss what kind of support you will need from the school.

Discuss how often you plan on visiting the library to study.

Discuss time management skills.

CENTER FOR STUDENT FINANCIAL WELLNESS

We know you're invested in your child's financial future. As their biggest champion, you want them to be successful in college. The Center for Student Financial Wellness will empower your student to take control of their financial future and help them learn about everything they need to know to get started, including how to build a budget, how to responsibly use credit, how to navigate housing decisions, saving for retirement and many more topics. We would love for students to learn more and get involved by meeting with us, following our social media and volunteering to mentor their peers.

INVOLVEMENT

PATRIOT ATHLETICS

Our university is a NCAA Division II member with seven men's teams, nine women's teams and one co-ed team. As one of the newest NCAA DII members, UT Tyler is known for producing winners both on the field and in the classroom. Our student-athletes maintain a higher grade point average than the student body as a whole and are involved in dozens of community service projects. UT Tyler Athletics provides opportunities for everyone on campus and in the community to be involved with open seats to all events. Students have free admission to every home game!



PATRIOT TALKS

Discuss ways to get involved on campus.

Discuss how many activities you would like to be involved in.

Discuss finding ways to build a community on campus.

STUDENT ORGANIZATIONS

Student Organizations are the heartbeat of student life at UT Tyler. Student Orgs host hundreds of events on campus every academic year, and they help students connect with one another. Your student can view and contact any of the 70 registered student organizations listed in Patriots Engage. If they want to be involved but don't see an organization that fits their interests, all they need is four friends and one advisor to start a new organization.

PERFORMING ARTS

There has never been a better time to get involved with the performing arts at UT Tyler! With our program's low student-to-teacher ratio, UT Tyler musicians enjoy working closely with professors beginning their first semester while also benefiting from the resources and opportunities of the large UT System. Our ensemble offerings include Wind Ensemble, Jazz Ensemble & Combo, Patriot Singers, Concert Chorale, Opera/Musical Theatre, Drumline, various chamber groups and more!

STUDENT ENROLLMENT

ONE-STOP SERVICE CENTER

The One-Stop Service Center provides seamless and integrated services for admissions, records, enrollment, financial aid, scholarships and student billing. We assist students and their families at any stage in their education by phone, email, live chat or in person. The One-Stop has cross-trained specialists ready to save our prospective and current students an average of seven trips to seven different departments compared to other universities. Our concierge focus is here to facilitate a successful student experience!

REGISTRAR

The Office of the Registrar at UT Tyler serves students, faculty, staff and the community. As stewards of UT Tyler's student records from admission to graduation, our office coordinates, facilitates and oversees institutional functions, including commencement, the academic calendar, class registration, UT Tyler transcripts and transcript evaluation. The Office of the Registrar works collaboratively with other enrollment services offices on campus, including Admissions, Financial Aid, the One-Stop, Academic Advising and faculty.



SCHOLARSHIP

UT Tyler offers a variety of scholarships designed to attract and retain students through additional financial support. Admissions scholarships are awarded to those who meet the qualifications upon admission into the university. Once a year, students can submit a general scholarship application via Academic Works for consideration for all endowed scholarships. We also offer talent scholarships for students in art, journalism, debate, Patriot Singers, Patriot Drumline and music. Our scholarship team also processes third-party payments from outside organizations, including DARS funds.

PATRIOT TALKS

Discuss ways to budget and manage money.

Discuss student loans, repayments, and interest rates.

Discuss having a job on or off campus.

STUDENT CONNECTION

LEADERSHIP, SERVICE AND STUDENT ORGANIZATIONS

The Office of Leadership, Service and Student Organizations offers resources to students interested in getting involved or giving back. If your student is looking for a way to get plugged in outside the classroom, they can visit Patriots Engage for more information on events, organizations and service opportunities! This office also oversees the Patriot Pantry, which offers free food to students. If a student struggles to stretch their dining dollars or lives off campus and could use some additional food, we are here for them.

NEW STUDENT PROGRAMS

The Office of New Student Programs introduces new students to the lifestyle, programs and opportunities at UT Tyler to aid in their transition to college and to integrate new students into the UT Tyler community. First-Year Experience programming helps connect new students to resources and services to aid their success. The Patriot Student Mentoring Program connects freshmen with knowledgeable faculty and staff across campus. Through educational and exciting events, New Student Programs supports students as they work toward success!



CAMPUS ACTIVITIES

The purpose of Campus Activities is to build connections, community, and memories during your student's journey at UT Tyler. Campus Activities ensures students have ample opportunities to go beyond their dorm or classroom and meet new people and enjoy themselves. We provide various events every month to ensure students find an activity they'll enjoy. Campus Activities is also the office behind all our festival weeks, including Patriot Palooza (UT Tyler's Welcome Week), Patriot Days (UT Tyler's student appreciation week) and Homecoming! If your student ever says there's nothing to do on campus, tell them to check out Patriot Engage or our Instagram: @UTTylerCA!

PATRIOT TALKS

Discuss ways to give back to the community through the university.

STUDENT INVOLVEMENT

STUDENT GOVERNMENT ASSOCIATION

The Student Government Association is the premier intermediary on student issues and initiatives to faculty, staff and administrators. Any student is welcome to join our meetings, but senators and executive officers have a chance to interact with the operational side of the university. Through this engagement, senators and executive officers often discuss and devise actionable plans to remedy student-facing issues or concerns with faculty, staff and administrators. Not only does this keep faculty, staff, and administration regularly engaged with students, but this also helps students develop professionally.

CENTER FOR UNITY

The Center for Unity is a welcoming space that encourages students to engage in cross-cultural programming. We provide a quiet study room, a spacious lobby and snacks for students who need a quick bite between classes. We collaborate with academic departments, campus activities, student organizations and other campus partners to create a sense of community and belonging. Some of our programs include movie nights, Heritage Month celebrations, trainings and connections to campus resources.

ESPORTS

In fall 2020, UT Tyler received a grant to research Esports, or electronic sports, a platform that transforms online video gaming into a spectator sport. The program is now supported by the Department of Student Engagement, Recreational Sports and Soules College of Business to accommodate its rapid growth and continued success. UT Tyler Esports consists of varsity-level teams for Valorant, Smash Ultimate and Rocket League, competing in the National Association of Collegiate Esports to secure scholarship money and potentially be scouted by professional teams. The program also features Esports Collegiate Management Teams, a resource of relevant industry knowledge and applicable professional skills that includes over 300 members. To learn more about UT Tyler Esports, please email esports@uttyler.edu or visit our website at uttyler.edu/esports.

GREEK LIFE

Our fraternity and sorority program at UT Tyler challenges our students in four main areas: scholarship, leadership, service and community. It is our goal to provide a home away from home for our fraternity and sorority students to do their best academically; grow their leadership skills, which can make them more marketable to potential employers; give back to the community by participating in a wide variety of service and philanthropic programs; and build a community of friends who have the same values. We are an ever-expanding community adding more groups each year.

PATRIOT TALKS

Discuss ways to balance your social and academic life.

STUDENT WELLNESS

COUNSELING CENTER

The transition to college is exciting and stressful for most students as they adjust to increased independence, which often coincides with increased responsibilities. It is not uncommon for mental health concerns, like anxiety and depression, to emerge during the college years. The Student Counseling Center offers confidential individual and group counseling appointments, crisis intervention and educational opportunities to support your student, who may face personal problems or mental health concerns while at UT Tyler. Resources include a 24/7 crisis line (903.566.7254) and telehealth appointments they can utilize no matter where they are located.

HEALTH CLINIC

The University Health Clinic is open 8 a.m.-4 p.m., Monday-Friday during the fall and spring semesters. Students can visit the clinic and have point-of-care tests performed at no cost, but there is a charge for other tests. The clinic accepts some insurance and self-pay. If a student does not have insurance, they can apply through the school. They cannot relay information about students who visit unless the student lists someone on their HIPAA form.

CARE TEAM

To ensure continued success, students need to be supported emotionally, physically and intellectually. The Campus Assessment, Response and Evaluation Team is an interdisciplinary team that provides confidential assistance to students through proactive and collaborative approaches to identify, assess and mitigate risks associated with students exhibiting concerning behaviors or facing hardships. By partnering with the campus community, the CARE Team strives to promote student well-being and success.

HOUSING

UT Tyler houses more than 1,700 resident students in Ornelas Hall, Patriot Village, University Pines, Liberty Landing or Victory Village. All five housing facilities are within walking distance from classes, the library, student center and recreational facilities. Each housing facility offers first-class living arrangements designed especially for UT Tyler students. Meal plans are required for on-campus students, and can be used at any on-campus restaurant or cafeteria. To secure student housing, early application is encouraged.

PATRIOT TALKS

Discuss living with roommates and conflict resolutions.

Discuss ways to ask for help.



CAMPUS SAFETY

POLICE

The University Police Department comprises 25 sworn police officers, 22 public safety officers and nine dispatchers who offer 24-hour service to our university community on both the Health Science Center and UT Tyler campuses. In addition to our staff, the University Police Department strategically uses technology to enhance our ability to respond to and address threats to the university community, including the emergency blue light phones in 20 locations that provide immediate contact to the police. With over 1,000 total calls for service each week, most of which are proactive, community-oriented policing, our officers work hard to ensure our campus remains safe for everyone. Ultimately, the mission of the UT Tyler Police Department is to provide an environment where the university community can live, study and work without fear.

PARKING

Parking can be challenging at any university. The best way to mitigate parking difficulties on campus is by checking the campus map to find which parking lot is closest to your destination. There is also an option to request a guest parking pass to avoid any citations while parking on campus to visit.

RAVE APP

The RAVE Patriot Guardian app turns your device into a safety tool. This free app gives students quick access to campus police and can be used to report crimes or suspicious activity. The app is available through the app store, and includes a safety timer, GPS location, emergency call button and user profile that will personalize to the Patriot Guardian when your student enters their credentials.

TITLE IX

The Office of Title IX ensures that students can participate in all programs and activities at the university without discrimination based on sex. Title IX provides programming and outreach related to issues of sexual harassment and sexual violence. The Office of Title IX investigates complaints of sexual misconduct to remediate, resolve and prevent the reoccurrence of these types of incidents. We work to assist those impacted by sexual harassment or violence through supportive services and resources.

PATRIOT TALKS

Discuss ways to stay safe and seek help on campus.

Discuss basic safety measures.

Discuss the importance of staying safe in all aspects of life.

POLICIES

TOBACCO

UT Tyler is a tobacco-free university to promote the health and well-being of everyone. All forms of tobacco are prohibited on campus, including cigarettes, electronic cigarettes, chewing tobacco and all other tobacco products. For anyone on campus that is working on quitting smoking, there are several programs designed to help!

FERPA

The Family Educational Rights and Privacy Act was enacted in 1974 and is an overarching privacy law for students' education records. When a student turns 18-years-old or attends a post-secondary institution at any age, the rights under FERPA transfer from the parent(s) or guardian(s) to the student. Unless the student releases this information to their parent(s) or guardian(s), this protected information is available exclusively to the student. Education records cannot be released to third parties (including parents or guardians) without signed and dated written consent from the student.



STUDENT CONDUCT

The University of Texas at Tyler expects all students to demonstrate integrity and abide by university's values. When an incident involving a student occurs, Student Conduct intervenes to resolve disciplinary matters. Each student must abide by the laws of Texas, Tyler and the university. The Office of Student Conduct was created to keep a safe, supportive and inclusive university, and with the help of every student, we can maintain it.

PATRIOT TALKS

Discuss the importance of staying away from tobacco and vaping.

Discuss what information your Patriot will give you access to.

RESOURCES

PARENT & FAMILY PROGRAMMING | 903.565.5645

parents@uttyler.edu | uttyler.edu/parentcenter

STUDENT CONNECTION | 903.565.5645

Campus Activities: getconnected@uttyler.edu

Leadership & Service: leadserve@uttyler.edu

New Student Programs: getconnected@uttyler.edu

POLICIES

Student Conduct: dos@uttyler.edu | 903.565.5946

INVOLVEMENT

Performing Arts: 903.566.7450

Student Organizations: leadserve@uttyler.edu | 903.566.7050

STUDENT WELLNESS

Counseling Center:
counselingandwellness@uttyler.edu | 903.565.5746

24/7 Crisis Line: 903.566.7254

Housing: housing@uttyler.edu | 903.566.7008

Campus Health Clinic: 903.939.7870

ACADEMIC SUPPORT

Supplemental Instruction:
supplementalinstruct@uttyler.edu | 903.565.5549

The Office of Student Accessibility and Resources:
saroffice@uttyler.edu | 903.566.7079

Library: library@uttyler.edu | 903.566.7343

STUDENT INVOLVEMENT | 903.565.5645

Greek Life: gogreek@uttyler.edu | uttyler.edu/greeklife

E-Sports: esports@uttyler.edu

Student Government Association: sga@uttyler.edu

Center for Unity: unitycenter@uttyler.edu

FINANCES

One-Stop: enroll@uttyler.edu | 903.566.7180

Financial Aid: enroll@uttyler.edu | 903.566.7180

Scholarship: scholarship@uttyler.edu | 903.566.7180

Registrar: enroll@uttyler.edu | 903.566.7180

CAMPUS SAFETY

Police: police@uttyler.edu | 903.566.7300

Title IX: titleix@uttyler.edu | 903.565.5760

Parking: police@uttyler.edu

SUPPORT SERVICES

Career Success:
903.565.5862 | uttylercareersuccess@uttyler.edu

Office of International Programs:
oip@uttyler.edu | 903.565.5960

ACADEMIC ADVISING LINK

ACADEMIC CALENDAR LINK

COLLEGE FAMILY CONTRACT



UTTyler
THE UNIVERSITY OF TEXAS AT TYLER