



Group Swim Lessons Policies and Procedures

Registration

- All registrations must be made in person in the Herrington Patriot Center (HPC) office or online at <http://www.uttyler.edu/recsports/fitness/group-swimming-lessons.php>.
- The student will not be registered until payment is received and waiver is signed.
- Registration Closes at 3pm three days prior to the start of the class.

Refunds

- Up to three business days before the start of the class a \$10 service fee will be assessed.
- Two business days prior to the start of class 50% of the fee is refundable.
- No refunds will be given within 1 business day the first day of class.
 - This means if class starts on Monday no refunds will be given the Friday before.

Weather

- All swimming lessons will continue as planned until they are cancelled by the Aquatics Coordinator.
- Do not call the HPC or the HPC membership office about cancellations due to the weather. If the lessons are cancelled the contact number will receive a call. If the contact number does not receive a call then assume the lessons are still on.
- Lessons may not be cancelled until right before the lesson is to start.
- All pools follow the same weather policies and are closed for thirty minutes when thunder/lightning is heard or seen.
- Lessons will still be held during rain as long as the rain doesn't block vision to the bottom of the pool.
- The HPC only guarantees four lessons per session. Makeup lessons will only be scheduled for the second cancelled lesson.

Lessons

- Please be at least five minutes early to the lesson to sign-in and have the lesson start on time.
- Please use swim diapers if necessary and check often.
- During the swimming lesson all parents and family not participating in the lesson must proceed to the observation deck above the pool on the entrance level (for classes help at the HPC). Ask a staff member for assistance in locating the observation deck.
- All parents must stay in the observation area for lessons held at Eagle's Landing. The entrance gate will be open, please proceed through the gate and park near the pool or sand volleyball court. The address is:
3088 Old Omen Rd
Tyler, TX 75701
- Lessons will be over 50 minutes after the start of the lesson. Please be on time for the retrieval of the students as there are more lessons that start on the next hour.