

**College of Business and Technology
Department of Human Resource Development and
Technology Course Syllabus**

HRD 4301 Supervision

Instructor:

Dr. Rob Carpenter

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Carpenters' Zoom: <https://zoom.us/j/2220981900>

M: 903.530.1700 (text works best)

Appointments by request

Course Description

This course introduces the basic concepts of employee supervision. It emphasizes strategies that front line supervisors may use to ensure that their subordinates follow organizations' human resources policies and procedures. Emphasis is placed on both theory and current practice in business organizations.

Required Textbook

Certo, S. C. (2019). *Supervision: Concepts and skill building* (10th Ed.), Boston, MA: McGraw-Hill. ISBN: 978-1-260-02878-2

Learning Objectives

Upon completion of this course, students should be able to:

1. Describe the role of supervisors in today's business organizations
2. Articulate the relationship between job requirements, human resource planning, recruitment, and selection
3. Explain the role of appraisal, training, and career development in improving employee performance
4. Critique and suggest solutions through case studies for effectively administering plans for employee compensations, benefit, safety, and healthy work environment
5. Explain major theories of motivation and leadership for supervising and managing employees
6. Specify the role of communication, employee rights, and discipline in creating a productive work environment
7. Demonstrate an understanding of the dynamics of labor relations, collective bargaining, and contract administration to effectively analyzing and suggesting solutions to case studies
8. Make effective recommendations to human resource issues unique to organizations involved in international business operations

Course Competencies

1. Computer-Based Skills – the student will complete the final project in a word processing package that may include graphs, charts, spreadsheets, database manipulation
2. Communication Skills – the student will exhibit a mastery of written skills through the final project.
3. Problem Solving (Critical Thinking) – the student will use conceptual thinking, quantitative/statistical skills, gathering and analyzing data, and creativity and innovation in the identification and completion of the research project
4. Ethical Issues in Decision Making and Behavior – the student will understand and exhibit ethics through the data collection and presentation portions of this project.
5. Personal Accountability for Achievement – the student will complete the project at the time designated by the instructor

Course Requirements

This course focuses on both theoretical foundation and applications of human resource supervision and management. Students will be evaluated on the basis of the quantity, quality, and timeliness of the following efforts. **Additional information will be given regarding each assignment before the due date.**

The total possible points for HRD 4301 are listed below:

Animoto Introduction- 10%

Group discussions and online participation–20% (4 posts for 5 points each)

Quizzes–40% (4 exams for 10 points each)

Case Study Project–Supervisor Paper–30% (3.5-4 pages)

*Social Styles Paper–(1.5-2 pages)

Total 100%

Grade Scale Breakdown

A= 90 – 100%

B= 80 – 89.9%

C= 70 – 79.9%

D= 60 – 69.9%

F= BELOW 60%

*Optional—the social styles paper can be used to replace your lowest quiz grade. Meaning, your lowest quiz grade will be dropped and replaced with your social styles paper grade—if your social styles paper grade is better than your lowest quiz grade. I will only do this if it improves your overall grade.

VERY IMPORTANT NOTES:

- Please have someone check your assignments for grammar and content before it is submitted.
- Save all documents with your name and assignment title. Example- “Rob Carpenter Animoto Video,” “Rob Carpenter Case Study,” etc. There is a penalty for not following this format.
- Make sure to cite your sources correctly using proper APA 6th edition formatting.
- Discussion posts must include at least one (1) citation in your initial post.
- Please post all questions in the discussion board thread titled “General Course Questions.” This will allow your classmates to see my reply as well. Please email me if your question is personal.

Animoto Video

- Students will be required to make an Animoto video lasting at least 60 seconds.
- Students will create an account at www.animoto.com by signing up. Once signed in, follow the directions and click “Create” to start making your video. Once completed, students will post a link to their video in their group discussion area.
- You may include words, pictures, and songs in your video. Be creative! What do you want your classmates to know about you? Show us who you are!
- Students may use an alternative video site if they would like. However, it will need to be at least 60 seconds with pictures.

Group discussion, reading and online participation

- During this class there will be 4 topics that I will introduce for discussion. Students are responsible for responding to the topic in a clear and thoughtful way. **Posts must be thorough with text examples and include at least 1 citation.**
- Initial posts will be due on Wednesday night at 11:59pm and are posted in the Tentative Schedule below.
- In addition to your post on the topic for discussion, you will be required to respond to at least one of your classmates. Response posts will be due Sunday night at 11:59pm and are posted in the Tentative Schedule below.
- When posting, click “Create Thread” and put your name in the subject line.
- Initial Posts must be 300 words. Response posts must be 100 words.
- **Late posts will not be accepted.**

Quizzes

- Each quiz will have 20 questions and may contain True/False and multiple-choice questions. You will have 60 minutes to take each quiz.
 - Quiz 1 will include content from chapters 1-4.
 - Quiz 2 will include content from chapters 5-8.
 - Quiz 3 will include content from chapters 9-13.
 - Quiz 4 will include content from chapters 14-17.

Case Study Project-Supervisor Paper

- Students will be responsible for writing a short paper over a supervisor from a newspaper, magazine, or online article.
- Students will be responsible for applying/incorporating management theory into the paper.
- Papers should be between 3.5 and 4 pages in length.
- The paper must be written in Times New Roman font (size 12) and double-spaced. You must include a proper APA 6th edition citation so that I can easily find the article and supervisor you wrote about. I will provide additional details as the semester goes on.

Social Styles Paper (optional)

- Students will perform a social styles exercise on themselves and on one student from class (it is ok to pair up and perform this exercise on each other).
- Students will be responsible for writing a short paper over their own social style and the social style of the student they evaluated.
- Students are responsible for comparing and contrasting the social styles to include supervision strategies on how you would supervise the other student based upon your discovery. Your paper should have some theoretical reasoning.
- Papers should be more than 1.5 pages and no more than 2 pages per student (written in Times New Roman font [size 12] and double-spaced). The paper must include a proper APA citation 6th edition. I will provide additional details as the semester goes on.

Zoom Meeting(s) (optional)

Students will be provided the opportunity to meet via Zoom every Tuesday evening at 7:00pm CST. The content of the meeting(s) will include discussion on chapter readings, assignments, and various other topics of student interest. The goal of the Zoom meeting(s) is to create dialog, answer questions, and keep you informed. The outcome of the meeting(s) will largely depend on student participation.

Due Date(s)

All assignments/quizzes listed in the HRD 4301 Supervision Tentative Schedule below are due on or before **11:59pm** on the designated date for that assignment/quiz.

Make-Up Work and Late Work

Make-Up work is allowed with a medical/official university business excuse without proper documentation. Otherwise, late work **will not** be accepted unless approved by the instructor ahead of time for special cases.

HRD 4301 Supervision Tentative Schedule

Date	Topic	Reading Assignment	Assignment Due Dates
5/11-5/17	Review Syllabus Supervision: Tradition and Contemporary Trends The Supervisor as Leader	Chapter 1 Chapter 2	Zoom Meeting 5/12 7:00pm CST Animoto Introduction Due- 5/17
5/18-5/24	Group, Teams, and Powerful Meetings	Chapter 3	Zoom Meeting 5/19 7:00pm CST Discussion Post 1 Initial Post Due- 5/20 Response Post Due- 5/24
5/25-5/31	Corporate Social Responsibility, Ethics, and Sustainability	Chapter 4	Zoom Meeting 5/26 7:00pm CST Quiz 1 Chapters 1-4 Due- 5/31
6/1-6/7	Managing Diversity Reaching Goals: Plans and Controls	Chapter 5 Chapter 6	Zoom Meeting 6/2 7:00pm CST
6/8-6/14	Organizing and Authority	Chapter 7	Zoom Meeting 6/9 7:00pm CST Discussion Post 2 Initial Post Due- 6/5 Response Post Due- 6/13
6/15-6/21	Problem Solving, Decision Making, and Creativity	Chapter 8	Zoom Meeting 6/16 7:00pm CST Quiz 2 Chapters 5-8 Due- 6/21
6/22-6/28	Ensuring High Quality and Productivity Communication: Theory & Modern Media	Chapter 9 Chapter 10	Zoom Meeting 6/23 7:00pm CST
6/29-7/5	Motivating Employees Problem Employees: Counseling and Discipline	Chapter 11 Chapter 12	Zoom Meeting 6/30 7:00pm CST Discussion Post 3 Initial Post Due- 6/31 Response Post Due- 7/5
7/6-7/12	Managing Time and Stress	Chapter 13	Zoom Meeting 7/7 7:00pm CST Quiz 3 Chapters 9-13 Due- 7/12

7/13-7/19	Managing Conflict, Change, and Politics Selecting Employees	Chapter 14 Chapter 15	Zoom Meeting 7/14 7:00pm CST
7/20-7/26	Providing Orientation & Training Appraising Performance	Chapter 16 Chapter 17	Zoom Meeting 7/21 7:00pm CST Discussion Post 4: Initial Post Due- 7/22 Response Post Due- 7/26
7/27-8/2	Work on Supervisor Paper Work on Social Styles Paper <i>(optional-replaces lowest test grade)</i>	No Chapter Reading	Zoom Meeting 7/28 7:00pm CST Quiz 4 Chapters 14-17 Due- 8/2
8/3-8/8	Complete Supervisor Paper Complete Social Styles Paper <i>(optional-replaces lowest test grade)</i>	No Chapter Reading	Supervisor Paper Due 8/8 Social Styles Paper Due- 6/21 (optional)

UNIVERSITY AND COLLEGE POLICIES:

College of Business Statement of Ethics:

The ethical problems facing local, national, and global business communities are an ever-increasing challenge. It is essential the College of Business and Technology help students prepare for lives of personal integrity, responsible citizenship, and public service. In order to accomplish these goals, both students and faculty of the College of Business and Technology at The University of Texas at Tyler will:

- Ensure honesty in all behavior, never cheating or knowingly giving false information.
- Create an atmosphere of mutual respect for all students and faculty regardless of race, creed, gender, age or religion.
- Develop an environment conducive to learning.
- Encourage and support student organizations and activities.
- Protect property and personal information from theft, damage, and misuse.
- Conduct yourself in a professional manner both on and off campus.

COLLEGE OF BUSINESS & TECHNOLOGY CORE VALUES

- PROFESSIONAL PROFICIENCY
- TECHNOLOGICAL COMPETENCE
- GLOBAL AWARENESS
- SOCIAL RESPONSIBILITY
- ETHICAL COURAGE

Academic Dishonesty Statement:

The faculty expects from its students a high level of responsibility and academic honesty. Because the value of an academic degree depends upon the absolute integrity of the work done by the student for that degree, it is imperative that a student demonstrates a high standard of individual honor in his or her scholastic work.

Scholastic dishonesty includes, but is not limited to, statements, acts, or omissions related to applications for enrollment of the award of a degree, and/or the submission, as one's own work of material that is not one's own. As a general rule, scholastic dishonesty involves one of the following acts: cheating, plagiarism, collusion, and/or falsifying academic records. Students suspected of academic dishonesty are subject to disciplinary proceedings.

University regulations require the instructor to report all suspected cases of academic dishonesty to the Dean of Students for disciplinary action. In the event disciplinary measures are imposed on the student, it becomes part of the students' official school records. Also, please note that the handbook obligates you to report all observed cases of academic dishonesty to the instructor.

See <http://www.uttyler.edu/judicialaffairs/scholasticdishonesty.php>

PLEASE NOTE: Academic honesty is expected in all work submitted in the course. Plagiarism and dishonesty will not be tolerated and learners should be aware that all work is subject to full investigation by instructor including the examination of computer reports for suspicious patterns and the use of plagiarism detection software.

Students Rights and Responsibilities

To know and understand the policies that affect your rights and responsibilities as a student at UT Tyler, please follow this link: <https://www.uttyler.edu/wellness/rightsresponsibilities.php>

UT Tyler Honor Code

Every member of the UT Tyler community joins together to embrace: Honor and integrity that will not allow me to lie, cheat, or steal, nor to accept the actions of those who do.

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Campus Carry

We respect the right and privacy of students 21 and over who are duly licensed to carry concealed weapons in this class. License holders are expected to behave responsibly and keep a handgun secure and concealed. More information is available at <http://www.uttyler.edu/about/campus-carry/index.php>

UT Tyler a Tobacco-Free University

All forms of tobacco will not be permitted on the UT Tyler main campus, branch campuses, and any property owned by UT Tyler. This applies to all members of the University community, including students, faculty, staff, University affiliates, contractors, and visitors.

Forms of tobacco not permitted include cigarettes, cigars, pipes, water pipes (hookah), bidis, kreteks, electronic cigarettes, smokeless tobacco, snuff, chewing tobacco, and all other tobacco products. There are several cessation programs available to students looking to quit smoking, including counseling, quitlines, and group support. For more information on cessation programs please visit www.uttyler.edu/tobacco-free.

Grade Replacement/Forgiveness and Census Date Policies

Students repeating a course for grade forgiveness (grade replacement) must file a Grade Replacement Contract with the Enrollment Services Center (ADM 230) on or before the Census Date of the semester in which the course will be repeated. Grade Replacement Contracts are available in the Enrollment Services Center or at <http://www.uttyler.edu/registrar>. Each semester's Census Date can be found on the Contract itself, on the Academic Calendar, or in the information pamphlets published each semester by the Office of the Registrar.

Failure to file a Grade Replacement Contract will result in both the original and repeated grade being used to calculate your overall grade point average. Undergraduates are eligible to exercise grade replacement for only three course repeats during their career at UT Tyler; graduates are eligible for two grade replacements. Full policy details are printed on each Grade Replacement Contract.

The Census Date is the deadline for many forms and enrollment actions of which students need to be aware. These include:

1. Submitting Grade Replacement Contracts, Transient Forms, requests to withhold directory information, approvals for taking courses as Audit, Pass/Fail or Credit/No Credit.
2. Receiving 100% refunds for partial withdrawals. (There is no refund for these after the Census Date)
3. Schedule adjustments (section changes, adding a new class, dropping without a "W" grade)
4. Being reinstated or re-enrolled in classes after being dropped for non-payment
5. Completing the process for tuition exemptions or waivers through Financial Aid

State-Mandated Course Drop Policy

Texas law prohibits a student who began college for the first time in Fall 2007 or thereafter from dropping more than six courses during their entire undergraduate career. This includes courses dropped at another 2-year or 4-year Texas public college or university. For purposes of this rule, a dropped course is any course that is dropped after the census date (See Academic Calendar for the specific date).

Exceptions to the 6-drop rule may be found in the catalog. Petitions for exemptions must be submitted to the Enrollment Services Center and must be accompanied by documentation of the extenuating circumstance. Please contact the Enrollment Services Center if you have any questions.

Disability/Accessibility Services

In accordance with Section 504 of the Rehabilitation Act, Americans with Disabilities Act (ADA) and the ADA Amendments Act (ADAAA) the University of Texas at Tyler offers accommodations to students with learning, physical and/or psychological disabilities. If you have a disability, including a non-visible diagnosis such as a learning disorder, chronic illness, TBI, PTSD, ADHD, or you have a history of modifications or accommodations in a previous educational environment, you are encouraged to visit <https://hood.accessiblelearning.com/UTTyler> and fill out the New Student application. The Student Accessibility and Resources (SAR) office will contact you when your application has been submitted and an appointment with the Assistant Director of Student Services/ADA Coordinator. For more information, including filling out an application for services, please visit the SAR webpage at <http://www.uttyler.edu/disabilityservices>, the SAR office located in the University Center, # 3150 or call 903.566.7079.

Student Absence due to Religious Observance

Students who anticipate being absent from class due to a religious observance are requested to inform the instructor of such absences by the second class meeting of the semester.

Student Absence for University-Sponsored Events and Activities

If you intend to be absent for a university-sponsored event or activity, you (or the event sponsor) must notify the instructor at least two weeks prior to the date of the planned absence. At that time the instructor will set a date and time when make-up assignments will be completed.

Social Security and FERPA Statement

It is the policy of The University of Texas at Tyler to protect the confidential nature of social security numbers. The University has changed its computer programming so that all students have an identification number. The electronic transmission of grades (e.g., via e-mail) risks violation of the Family Educational Rights and Privacy Act; grades will not be transmitted electronically.

Emergency Exits and Evacuation

Everyone is required to exit the building when a fire alarm goes off. Follow your instructor's directions regarding the appropriate exit. If you require assistance during an evacuation, inform your instructor in the first week of class. Do not re-enter the building unless given permission by University Police, Fire department, or Fire Prevention Services.

Student Standards of Academic Conduct

Disciplinary proceedings may be initiated against any student who engages in scholastic dishonesty, including, but not limited to, cheating, plagiarism, collusion, the submission for credit of any work or materials that are attributable in whole or in part to another person, taking an examination for another person, any act designed to give unfair advantage to a student or the attempt to commit such acts.

- I. “Cheating” includes, but is not limited to:
 - a. copying from another student’s test paper;
 - b. using, during a test, materials not authorized by the person giving the test;
 - c. failure to comply with instructions given by the person administering the test;
 - d. possession during a test of materials which are not authorized by the person giving the test, such as class notes or specifically designed “crib notes”. The presence of textbooks constitutes a violation if they have been specifically prohibited by the person administering the test;
 - e. using, buying, stealing, transporting, or soliciting in whole or part the contents of an unadministered test, test key, homework solution, or computer program;
 - f. collaborating with or seeking aid from another student during a test or other assignment without authority;
 - g. discussing the contents of an examination with another student who will take the examination;
 - h. divulging the contents of an examination, for the purpose of preserving questions for use by another, when the instructors has designated that the examination is not to be removed from the examination room or not to be returned or to be kept by the student;
 - i. substituting for another person, or permitting another person to substitute for oneself to take a course, a test, or any course-related assignment;
 - j. paying or offering money or other valuable thing to, or coercing another person to obtain an unadministered test, test key, homework solution, or computer program or information about an unadministered test, test key, home solution or computer program;
 - k. falsifying research data, laboratory reports, and/or other academic work offered for credit;
 - l. taking, keeping, misplacing, or damaging the property of The University of Texas at Tyler, or of another, if the student knows or reasonably should know that an unfair academic advantage would be gained by such conduct; and
 - m. misrepresenting facts, including providing false grades or resumes, for the purpose of obtaining an academic or financial benefit or injuring another student academically or financially.
- II. “Plagiarism” includes, but is not limited to, the appropriation, buying, receiving as a gift, or obtaining by any means another’s work and the submission of it as one’s own academic work offered for credit.
- III. “Collusion” includes, but is not limited to, the unauthorized collaboration with another person in preparing academic assignments offered for credit or collaboration with another person to commit a violation of any section of the rules on scholastic dishonesty.
- IV. All written work that is submitted will be subject to review by plagiarism software.

UT Tyler Resources for Students

- **UT Tyler Writing Center** (903.565.5995), writingcenter@uttyler.edu
- **UT Tyler Tutoring Center** (903.565.5964), tutoring@uttyler.edu
- **The Mathematics Learning Center**, RBN 4021, this is the open access computer lab for math students, with tutors on duty to assist students who are enrolled in early-career courses.
- **UT Tyler Counseling Center** (903.566.7254)